

COMMUNITY & TECHNICAL
COLLEGES:
AGENTS OF CHANGE

10TH ANNUAL CONFERENCE 2013

CONFERENCE PROGRAM

March 13-15
Baton Rouge River Center ★ Baton Rouge, Louisiana

PRESENTED BY: Avondale

A Subsidiary of Huntington Ingalls Industries

THERE'S NEW ENERGY AT AVONDALE.







Applying World-Class Engineering and Modular Construction Services to the Energy Market

At Avondale, our highly skilled workforce is energized and set to deliver innovative modular solutions for upstream, midstream and downstream energy infrastructures. Backed by our vast facilities, unmatched capabilities, and 75-year legacy of success, we're harnessing our energy to build solutions today that will advance performance for years to come.

Visit us at www.hii-avondale.com



President's Welcome



Greetings,

Welcome to the 10th Annual LCTCS Conference. I am proud of the fact that our system is the only one in Louisiana that brings faculty and staff together from all over the state for professional development. This is a unique and important opportunity for all of us as we work to meet the needs of students, communities and employers in new and innovative ways. Our conference is the perfect place for us to come together and share best practices in workforce development, academic and student affairs, outreach and public affairs, and a variety of other areas in order to ensure that we get better at what we do year after year.

I am excited about this year's theme, "Community and Technical Colleges – Agents of Change" because it represents not only what is happening throughout our system – change! – but also what each of you bring to our colleges, our communities, and our students. Change is not just what happens to us – it is what we bring to the table. We have planned a program that we hope will empower you to embrace your inner "Agent of Change" in a whole new way.

In addition to thinking about change, we want to focus on connecting. Last year we launched the "Peer Group Initiative" and we will follow up on that this year. At the end of Thursday's programming, all faculty will meet within their disciplines to develop networking and professional development opportunities state-wide in the coming year. Check the program to see where your peer group will meet and don't miss out on the opportunity to connect with your colleagues from across the state.

I am pleased to welcome some very exciting keynote speakers to this year's conference. We have the honor of welcoming a distinguished, higher education leader, Dr. Van Ton-Quinlivan, Vice Chancellor of Workforce and Economic Development of California's Community Colleges. We also have the pleasure of hearing from an inspirational speaker on embracing change, Simon T. Bailey, President, The Brilliance Institute. I am grateful for their high-quality addition to our conference program.

Finally, the highlight of every conference is our Awards Luncheon on Friday where we will honor our outstanding faculty, staff and administrators. It is important to honor the very best at all of our colleges. Don't miss this opportunity to celebrate your colleagues.

Please enjoy the conference and leave inspired to be a "Change Agent" in your college and your community in the coming year.

Joe D. May (

System President

@Drjoemay



Board of Supervisors

Mr. E. Edwards Barham - Oak Ridge, LA

Mr. Robert Brown - New Orleans, LA

Mrs. Helen Bridges Carter - Greensburg, LA

Mr. Keith Gamble - Shreveport, LA

Ms. Deni Grissette - Sunset, LA

Mr. Timothy W. Hardy, 2nd Vice Chair – Baton Rouge, LA

Mr. Brett J. Mellington – Lafayette, LA

Mr. Michael J. Murphy, Chair – Bogalusa, LA

Mr. Woody Ogé, 1st Vice Chair -New Orleans, LA Mr. Paul Price, Jr. - Winnsboro, LA

Mr. Stephen C. Smith - Schriever, LA

Mr. Vincent St. Blanc III, Immediate Past Chair – Franklin, LA

Mr. F. Mike Stone - New Orleans, LA

Mr. Scott Terrill - Bossier City, LA

Mr. Stephen Toups - Baton Rouge, LA

Ms. Adrianna Garcia, Student – Technical College Student Representative

Mr. Jimmy Douglas, Student – Community College Student Representative



Community College Chancellors

Baton Rouge Community College, Dr. Andrea Lewis Miller, Chancellor

Bossier Parish Community College, Dr. James Henderson, Chancellor

Central Louisiana Technical Community College, Dr. Rodney Ellis, Chancellor

Delgado Community College, Dr. Monty Sullivan, Chancellor

Elaine P. Nunez Community College, Dr. Thomas Warner, Chancellor

Louisiana Delta Community College, Dr. Barbara Hanson, Chancellor Northshore Technical Community College, Dr. William Wainwright, Chancellor

River Parishes Community College, Dr. Joe Ben Welch, Chancellor

South Louisiana Community College, Dr. Natalie Harder, Chancellor

L.E. Fletcher Technical Community College, Mr. Travis Lavigne, Chancellor

SOWELA Technical Community College, Dr. Neil Aspinwall, Chancellor



Technical College Directors

Capital Area Technical College, Dr. Kay McDaniel, Director

South Central Louisiana Technical College, Mr. Earl Meador, Director

Northwest Louisiana Technical College, Mr. Charles Strong, Director

Follow Our Colleges



The Louisiana Community & Technical College System is comprised of fourteen colleges serving the workforce needs of Louisiana.

Baton Rouge Community College (@MyBRCC)
Bossier Parish Community College (@BPCCCavs)
Capital Area Technical College (@CATCBR)
Central Louisiana Technical Community College
(@CenLATechColl)

Delgado Community College (@DelgadoCC) Fletcher Technical Community College (@FletcherCollege)

Nunez Community College (@Nunez_CC) Louisiana Delta Community College (@LADeltaCC) Northwest Louisiana Technical College

(@Northwest_LTC)

Northshore Technical Community College

(@NTCC_NTCC)

River Parishes Community College

(@RiverParishesCC)

South Central Louisiana Technical College

(@SCL_TC)

South Louisiana Community College (@southlacc)

SOWELA Technical Community College

(@SowelaTCC)



Keynote Speaker Grand Opening Plenary Session Wednesday, March 13 - 5:00 P.M.

Dr. Van Ton-Quinlivan

Vice Chancellor of Workforce and Economic Development of California's

Community Colleges

@workforcevan #LCTCSKeynote

Van Ton-Quinlivan is Vice Chancellor of Workforce and Economic Development of California's Community Colleges. This Division administers state and federal funding applied to the career education mission across the system's 112 community colleges. Appointed by Governor Jerry Brown in 2011, her leadership focus is on Doing What Matters for Jobs and the Economy.

Ton-Quinlivan came to this position as a recognized thought leader in the energy and utility industry on the issue of workforce development. While Director of Workforce Development at Pacific Gas & Electric (PG&E), Ton-Quinlivan architected PowerPathwayTM, a nationally recognized best practice model program in workforce development. PowerPathway demonstrated the type of collaboration between industry, the public workforce system, education, and organized labor that effectively transitions military veterans and members of underserved communities into energy sector jobs.

Ton-Quinlivan was selected as one of ten industry leaders invited to inform the Education and Training Subcommittee of President Obama's Economic Recovery Advisory Board (PERAB) on the workforce needs of industry, and was one of five corporate leaders invited to attend the first-ever White House Community College Summit which focused on increasing the credentialing of the nation's workforce. Ton-Quinlivan spoke at the inaugural US-Canada-European Commission Trilateral Roundtable on the topic of the Employment Dimension of the Transition to a Green Economy and participated in the first-ever Clinton Global Initiative-America.

Ton-Quinlivan is on the board of the National Skills Coalition and the Campaign for College Opportunities, serves on the Corporate Voices for Working Families' Community College Advisory Board, and is a member of the International Women's Forum. In addition, she represents the California Community College Chancellor's Office on the California Workforce Investment Board and California Apprenticeship Council.



Keynote Speaker General Plenary Session

Thursday, March 14 - 9:15 A.M.

Simon T. Bailey
President of the Brilliance Institute
@simonsaysshift #LCTCSPlenary

Simon T. Bailey is a compelling thought catalyst. Organizations around the world recognize him as a high-impact business thinker who keenly understands the needs of his audiences, and individuals from around the world look to him for personal mentoring.

Always solutions-oriented, Simon challenges everyone to find and ignite the spark of brilliance they carry inside and then provides the tools needed to get radiant results. Simon has carried his message to more than one million people with a dynamic style that has earned him accolades as one of the top 25 speakers shaping his profession. Meetings and Conventions magazine cited him as "One of the best keynote speakers ever heard or used," putting him in the same category as Bill Gates, General Colin Powell and Tony Robbins.

He is also a leader of learning, inspiring thousands of readers with his breakout masterpiece, Release Your Brilliance, published by HarperCollins. It was ranked number 17 of the Top 100 books being read by Corporate America, according to 800CEOREAD.com. His highly anticipated new book, The Vujá dé Moment! Shift from Average to Brilliant (pronounced voo-ja-day), invites readers to shift their thinking, creating a disruption from the norm that ignites creativity, drives productivity and increases accountability.

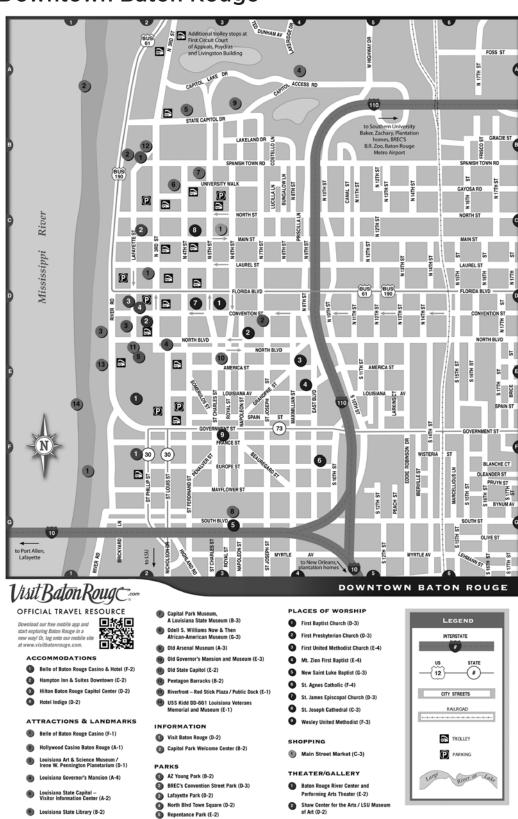
In 2003, Simon's passion to help others shift from average to brilliant led to the creation of the Brilliance Institute, a consulting firm that has successfully worked with more than 400 Fortune 1000 companies—driving productivity, increasing accountability, sparking creativity, and winning the race to innovation. Simon solidified his position as a recognized leader in experiential training for business professionals across the globe during his leadership tenure at the world-renowned Disney Institute. This is where he discovered his own magic and entrepreneurial spark and started his own business.

Simon is a graduate of Executive Management Program at Rollins College, one of the top 25 best private graduate business schools in the USA. He holds a Master's Degree from Faith Christian University and was inducted as an honorary member of the University of Central Florida Golden Key International Honor Society. Simon is a Certified Speaking Professional, the highest earned designation from the National Speakers Association and International Federation of Professional Speakers.

Simon resides in Orlando, Florida where he enjoys spending time with his wife, Renee, and their children - Daniel, Madison, and their dog - Max, their teacup Maltese.

Simon's vision is to inspire 10% of the 7 Billion on the planet to release their brilliance and create the future.

Downtown Baton Rouge



Hilton Baton Rouge Capitol Center

201 Lafayette St. Baton Rouge, LA 70801 225-344-5866

Belle of Baton Rouge Hotel

103 France St. Baton Rouge, LA 70801 1.800.266.2692

Hotel INDIGO

200 Convention St. Baton Rouge, LA 70801 225.343.1515

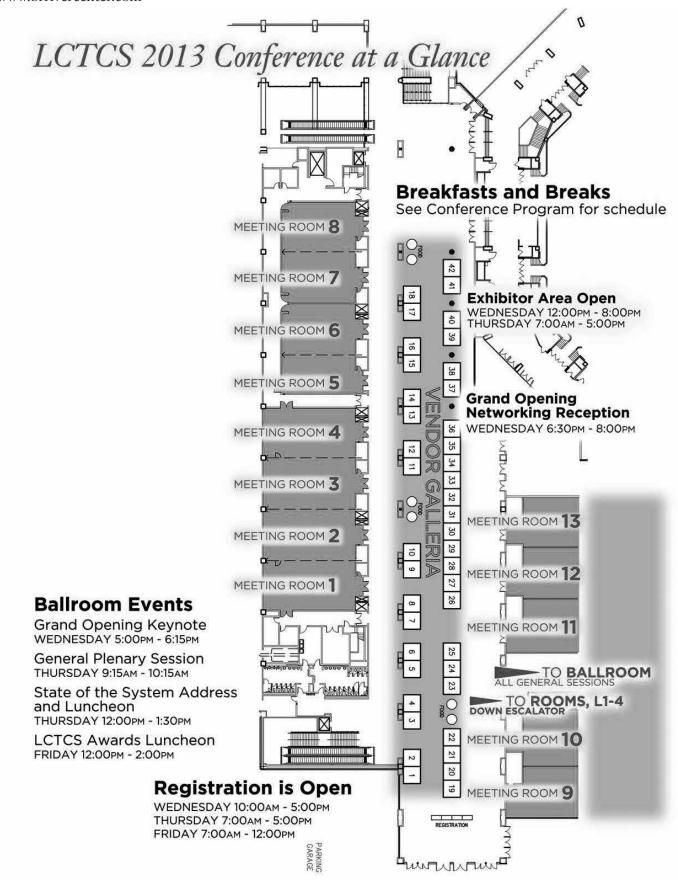
SISUNG

Proud to partner with the LCTCS to advance world-class Education and Workforce Development throughout Louisiana.

1 - 800 - LA - ROUGE · www.visitbatonrouge.com

Baton Rouge River Center

275 S. River Road (225) 389-3030 www.brrivercenter.com



For more information, follow @golctcs #LCTCSChangeAgent

General Information

Focus Areas

Changing Colleges - Changing Students: Innovation in Student Engagement

At the very core of their mission, our colleges are teaching and learning institutions. This track provides an opportunity for faculty and staff to showcase the best practices of teaching, learning, and student engagement as well as a focus on alternatives to lecture-based classes. Designed to engage a broader cross-section of faculty, this track is primarily focused on instructional strategies and methods that have demonstrated value in teaching and learning. Additionally, sessions relating to improving student engagement outside the classroom are strongly encouraged.

Change Agents for Adult Learners: From Successful College Preparation to the Credential

The skills gap in Louisiana is a priority. One substantial part of the skills gap is the more than 600,000 persons of working age in the state who have less than a high school diploma. As community and technical colleges have taken on responsibility for moving more adults through to completion of a college credential, our colleges have become the source of innovation in developing capacity to better serve this population. This track provides an opportunity for colleges and adult education providers to feature some of the best practices in moving adult students through to credential completion including such subjects as addressing the needs of adult learners, integrated instruction (adult education and career and technical education), etc.

Agents for the Changing Learning Environment: Online and Beyond

The classroom environment is central to student achievement. Innovative classroom strategies that engage students can impact student success and retention. These classroom strategies draw from student development theory combined with the use of technology to create a environment where student achievement is the focus. Included in this environment is the integration of technology with teaching. The purpose of the online teaching and learning focus is to expand opportunities for training, degrees and certifications using computers, Internet and mobile technology to deliver programming anytime, anyplace, by any person, at any pace, on any path and to any device through statewide collaboration.

Making the Case in Changing Times: Gathering Support to Accomplish Our Mission

It is no secret that funding sources for higher education are strained today like never before. Success in delivering on the mission to our students is dependent on the effective use of existing resources and the execution of innovative strategies to tap new sources of funding. The ability to develop and access new funding streams, whether grants, workforce training contracts and partnerships, or fundraising strategies and private philanthropy - will be the hallmarks of the successful community and technical college of today and tomorrow. In addition, the ability to make the most efficient use of resources will also be vital to colleges in this new economic reality.

Agents of Change in the Community: Aligning Program Offerings with Area Workforce Needs

Community and technical colleges have assumed the lead in creation of a strong and vital workforce for the state. While our colleges have made progress, a substantial skills gap remains in Louisiana. This track provides an opportunity to feature some of the best practices of workforce development professionals in the field. Sessions relating to using analytical tools to identify workforce shortages, innovative programs that are meeting workforce demands, and key relationships with business and industry are encouraged.

Changing Lives: College Steps to Retention and Enrollment Management

Community and technical colleges have experienced tremendous enrollment growth over the last decade. As we focus on the next decade, there will be a renewed emphasis on enrollment management efforts to ensure greater access for our students. This track provides an opportunity to feature some of the best practices in the field relating to admissions/recruitment, capitalizing on social media interactions with students, improving conversion of admitted to enrolled students, improving the financial aid delivery system, retention strategies, improving student success, etc.

Agents of Change in Student's Lives: New Models for Student Services

Every day, students enter our college with competing priorities. It is an essential part of the community college mission to provide services that assist our students in reaching their potential and achieving academic success. As the needs of college students have evolved it is important that our colleges' services and programs continue to expand and change to meet the needs of our students. Using technology, including the new Banner System can help colleges touch more students, more frequently, using mediums familiar to today's students. Student Affairs can continue to meet the needs of students by evaluating many areas of the college including: Career Services, Counseling Services, Student Activities and Programs, Career Services, Disability Accommodations, Veteran's Services to name a few.

Empowering the Agents of Change: Leadership, Professional Development, and Personal Enrichment

Community and technical colleges support the leadership and professional development of its employees to energize and enhance our mission and grow our leaders. Proposals on topics that lead to personal enrichment and professional growth are invited. Topics may include: health and wellness, career advancement, retirement planning, stress/time management, and administrative/management skill development, faculty/staff/leadership development, financial management, etc.

General Information

Parking and Transportation

Parking is available on the street and pay meters as well as West and East event parking garages on St. Louis Street, between Government St. and North Blvd. (rates below):

Less than 1 hour: \$1.00

1-2 hours: \$2.00 3+ hours: \$5.00 All day: \$5.00

Emergency Numbers

Emergency

Police, Fire & Medical Emergencies - 911

Baton Rouge City Police (Non Emergency) – 225-389-2000

Baton Rouge Sheriff's Department - 225-389-5000

Baton Rouge General Hospital – 225-763-4000

Our Lady of the Lake Regional Medical Center – 225-765-6565

Hilton Baton Rouge Capitol Center – 225-344-5866

§ 201 Lafayette Street

Hotel INDIGO - 255-343-1515

§ 200 Convention Street

Belle of Baton Rouge Hotel - 225-378-6000

§ 103 France Street

Visit Baton Rouge – 800-LA-ROUGE (383-1825)



WEDNESDAY, MARCH 13

AGENDA "At a Glance"

| 8:00AM-12:00PM | Vendor Galleria | Exhibitor Set-up |
|------------------|--------------------------------|---|
| 8:00AM-5:00PM | Galleria | Registration Open, Sponsored by Higher One |
| 9:00AM - 4:30PM | Meeting Rooms 1 - 13, L1-L4 | SPECIAL SESSIONS - PRE-REGISTRATION REQUIRED |
| 9:00AM-3:00PM | Meeting Room 2 | ICD10 |
| 9:00AM-4:00PM | Meeting Room 6 | Banner Training - Human Resources/ Payroll Refresher |
| 9:00AM-4:00PM | Meeting Room 12-13 | Carl Perkins State Plan and EDGAR Training |
| 9:00AM-4:00PM | Meeting Room 10 | Title IX |
| 8:30AM - 11:00AM | Vendor Galleria | A.M. Refreshment Break, Sponsored by Global Data Systems |
| 12:00PM-4:00PM | Lower Level, Room L3&4 | WorkReady U Luncheon and Pre-Conference Session |
| 1:00PM - 3:00PM | Lower Level, Room L2 | WorkReady U, Accelerating Opportunity: A Breaking Through Initiative |
| 3:00PM-4:30 PM | Meeting Room 11 | Peer Group Leaders Session |
| 9:00AM - 4:30PM | Meeting Rooms 1-13 | PRE-CONFERENCE SESSIONS - OPEN TO ALL |
| 9:00AM-4:00PM | Meeting Room 5 | Mini-Salzburg Global Seminar |
| 9:00AM-12:00PM | Meeting Room 7 | Banner Training - Population Selection |
| 9:00AM-4:00PM | Meeting Room 9 | Disability Services |
| 12:00 PM -8:00PM | Vendor Galleria | Exhibitor Area is Open, Cyber Café Open |
| 1:00PM-4:00PM | Meeting Room 7 | Grad ACT Reporting |
| 2:00PM - 3:00PM | Vendor Galleria | P.M. Refreshment Break, Sponsored by Global Data Systems |
| 2:00PM-4:00PM | Meeting Room 1 | Career & Job Placement Services Pre-Conference Session |
| 5:00PM-6:30PM | Ballroom | Grand Opening Plenary Session and Keynote Address Van Ton-Quinlivan, Vice Chancellor for Workforce & Economic Development, California Community Colleges, Sponsored by NCCER Build Your Future |
| 6:30PM -8:00PM | Vendor Galleria | Grand Opening Networking Session and Reception Sponsored by NEEBO |
| THURSDAY, MARCH | 14 | |
| 6:30AM - 7:15AM | Registration Desk | Downtown Walk/Jog Lead by Exerfit's head trainer, Sarah Mary Toce |
| 7:00AM-5:00PM | Galleria | Registration Open, Sponsored by Higher One |
| 7:00AM-8:00AM | Vendor Galleria | Browsing Breakfast, Sponsored by National Student Clearinghouse |
| 7:00AM-5:00PM | Vendor Galleria | Cyber Café & Ethics Training Sponsored by AT&T Exhibits open until 5:00PM Prize Drawing at 5:00PM |

Prize Drawing at 5:00PM

THURSDAY, MARCH 14

AGENDA "At a Glance"

| 7:30AM-8:30AM | Meeting Room 13 | Leader's Meeting: Chief Academic Officers, Chief Student Affairs Officers, Workforce and Institutional Research |
|---|--|--|
| 8:00AM-9:00AM | Meeting Rooms 1-13, L1-L4 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 9:15AM-10:15AM | Ballroom | General Plenary Session Simon T. Bailey, Founder, Brilliance Institute Sponsored by Louisiana's Community and Technical Colleges' Chancellors and Regional Directors |
| 10:15AM - 12:00PM | Meeting Rooms L3-L4 | Chief Financial Officers Meeting |
| 10:15AM-10:45AM | Vendor Galleria | A.M. Refreshment Break, Sponsored by Cengage |
| 10:45AM-11:45AM | Meeting Rooms 1-13, L1-L4 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 12:00PM-1:30PM | Ballroom | State of the System Address and Luncheon – Dr. Joe May, President of the Louisiana Community and Technical College System (LCTCS), <i>Sponsored by CSRS</i> |
| 1:45PM-2:45PM | Meeting Rooms 1-13, L1-L4 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 2:45 -3:15PM | Vendor Galleria | P.M. Refreshment Break, Sponsored by Cisco Systems |
| 3:15PM-4:15PM | Meeting Rooms 1-13, L1-L4 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 4:20PM-5:00PM | Meeting Rooms 1-13, L1-L4 | Peer Group Session, Sponsored by Ambassador Education Solutions |
| 5:00PM-5:30PM | Vendor Galleria | Exhibit Hall closes—Prize Drawings! |
| 5:30PM-7:00PM | Louisiana Art & Science Museum | President's Networking Session and Reception (Invitation Only) Sponsored by Sisung Group |
| THEON A MICE DINNED WITH A COOLD ON YOUR OWN! | | |

ENJOY A NICE DINNER WITH A GROUP ON YOUR OWN!

FRIDAY, MARCH 15

| 7:00AM-12:00PM | Galleria | Registration Open, Sponsored by Higher One |
|------------------|---|---|
| 7:00AM-8:00AM | Vendor Galleria | Browsing Breakfast, Sponsored by Breazeale, Sachse and Wilson, LLP |
| 8:00AM-9:00AM | Meeting Rooms 1-13 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 9:15AM- 10:15AM | Meeting Rooms 1-13 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 10:15AM-10:30AM | Vendor Galleria | A.M. Refreshment Break, Sponsored by Jones Walker |
| 10:30AM -11:30AM | Meeting Rooms 1-13 (See Conference Agenda for Details) | BREAKOUT SESSIONS |
| 12:00PM-2:00PM | Ballroom | LCTCS Awards Luncheon, Sponsored by Pearson |

Conference ends.

LCTCS 2013 Annual Conference Agenda, Session Descriptions Wednesday, MARCH 13

| 8:00 AM – 12:00 PM | Vendor Galleria | Exhibitor Set-Up |
|--------------------|--|--|
| 8:00 AM – 5:00 PM | Galleria | Registration Open, Sponsored by Higher One |
| 8:30AM - 11:00AM | Vendor Galleria | A.M. Refreshment Break, Sponsored by Global Data Systems |
| 9:00AM- 4:30PM | Meeting Rooms 1 - 13, L1-L4 | SPECIAL SESSIONS - PRE-REGISTRATION REQUIRED |
| 9:00AM-3:00PM | Meeting Room 2 | ICD 10 |
| | Agents of Change in the Community #LCTCSicd10 | Preparing for the transition from ICD 9 to ICD 10. Getting everyone ready. |
| | | Derrick Manns, Vice President Academics, LCTCS Jean Ann Hartzell, Vice President, Minzey Enterprises |
| 9:00 AM - 4:00 PM | Meeting Room 6 | Banner HR/Payroll Refresher |
| | Leadership, Professional Development, and Personal Enrichment #LCTCSBannerhr | General overview of HR Banner functionality, using sample cases, forms, and troubleshooting strategies to address questions and challenges in the record set-up, payroll process, and termination of employees. How to correctly determine Default Earnings for hourly employees. Determining Job FTE, Hours per Day and Hours per Pay under Job Detail for employees. |
| 9:00 AM – 4:00 PM | Meeting Room 12-13 Leadership, Professional Development, and Personal Enrichment #LCTCSedgar | Carl E. Perkins State Plan and EDGAR Training |
| 9:00 AM – 4:00 PM | Meeting Room 10 Changing Colleges - Changing Students #LCTCStitleix | Title IX |
| | | So, for those who are new to the work of Title IX compliance, or even those who have been doing this for a while, this work is extremely complex and those doing this work should be as skilled and as qualified as possible. There are valuable resources that can help you gain the knowledge needed to carry out all of your duties as the Title IX coordinator. |
| | | Derrick Manns, Vice President Academics, LCTCS Anthony Walesby, Associate Vice Provost for Academic and Faculty Affairs, and the Senior Director of the Office of Institutional Equity, University of Michigan |
| 12:00 PM - 4:00 PM | Meeting Room L3&L4 Change Agents for Adult Learners #LCTCSwru | WorkReady U Luncheon and Pre-Conference Session This interactive session will provide adult education directors/supervisors with updates and information on the status of the WorkReady U statewide plan for "Moving Adult Education Forward," in Louisiana. |
| | | Sean Martin, Executive Director, LCTCS, WorkReady U Raye Nell Spillman, Director of Adult Education Services LCTCS, WorkReady U Jeff Rials, Director, Adult & Technical Education Research & Reporting, LCTCS, WorkReady U Advisormer Forestory, Adult Education, Academics |

Adrienne Fontenot, Director, Adult Education Academics,

LCTCS, WorkReady U

Wednesday, MARCH 13

| 1:00PM - 3:00PM | Lower Lever, Room L2 | WorkReady U, Accelerating Opportunity: A Breaking Through Initiative |
|---|--|--|
| 3:00 PM - 4:30 PM | Meeting Room 11 Leadership, Professional Development, and Personal Enrichment #LCTCSpeergroups | Peer Group Leaders Meeting |
| | | A meeting to discuss Thursday's Peer Group Sessions. |
| | | H. Neil Matkin, Executive Vice President, LCTCS |
| 9:00AM - 4:30PM | Meeting Rooms 1-13 | PRE-CONFERENCE SESSIONS - OPEN TO ALL |
| 9:00AM-4:00PM Meeting Room 5 Changing Colleges - Changing Students #LCTCSminisalz | | Mini Salzburg Event |
| | As our world changes, so must we. Join us for a discussion with industry on the importance of a globally prepared workforce, learn from academia about the impact globalization efforts are having on their campuses, and better understand why the Salzburg Global Seminar in Austria might be right for you. | |
| | | Natalie Harder, Chancellor, SLCC William Wainwright, Chancellor, Northshore Technical Community College |
| Changi Changi | Meeting Room 7 | Banner - Population Selection |
| | Changing Colleges - Changing Students #LCTCSbannerpop | This presentation will teach you how to create a rule to pull a list of student who meet the criteria of the rule you create. Pop rules can be used to pull a list of student to make manually changes to their accounts or use in jobs to perform mass updates. |
| | | Amber Gazave, ERP Student Services Specialist, LCTCS |
| 9:00 AM – 4:00 PM | Meeting Room 9 Leadership, Professional Development, and Personal Enrichment #LCTCSdspd | Disability Services Professional Development |
| | | Learn ways to increase retention and graduation rates for students with disabilities while maintaining ADA compliance and course integrity at this comprehensive Pre-Conference Event. Transition will be a focus as Deborah Tsagris (Durham College, Oshawa, Ontario) shares her researched based transition program for students with disabilities. In addition, Julie Ballinger (Southwest ADA Center in Houston, Texas) will present best-practice expertise |

Georgann Mire, Office Coordinator, Baton Rouge Community College Julie Ballinger, Southwest ADA Center, Houston, TX Christine Collins, Sowela Technical Community College Wendy Duvall, Baton Rouge Community College

designed to ensure access to appropriate accommodations for students with disabilities under ADA guidelines. "Creating a Faculty Training Module" is the topic that will be discussed by Wendy Devall (BRCC) and Christine Collins (Sowela).

Wednesday, MARCH 13

| 12:00PM - 8:00PM | Vendor Galleria | Exhibitor Area Open, Cyber Cafe Open |
|-------------------|---|--|
| Ch Ch | Meeting Room 7 Changing Colleges - Changing Students #LCTCSgradactreporting | Grad Act Reporting |
| | | An overview of the LCTCS timeline and reporting for GRAD Act measures for the upcoming reporting year for LCTCS schools. The LA Board of Regents will discuss the GRAD Act process, LCTCS data, timelines, and helpful hints on completing and submitting narratives for measures. Session is designed to be interactive and will include a question and answer session. Please bring your GRAD Act questions and/or data. |
| | | Sandra Kinney, LCTCS LeAnn Detillier, Louisiana Board of Regents Kristy Labello, Louisiana Board of Regents |
| 2:00PM - 3:00PM | Vendor Galleria | P.M. Refreshment Break, Sponsored by Global Data Systems |
| 2:00PM-4:00PM | Meeting Room 1 Career & Job Placement Services Networking & Professional Development #LCTCSCJPS | Career Services Networking and Professional Development Opportunity |
| | | If you are currently responsible for providing career and job placement services at your campus, consider joining us for a half-day pre-conference event. The agenda will be focused on topics such as the role of social media and technology in career services and the sharing of best practices. Participants should come prepared to share materials and ideas from their own experiences. |
| | | Lisa Hibner, Career and Job Development Specialist |
| | Ballroom #LCTCSKeynote | Grand Opening Plenary Session and Keynote Address |
| | | Van Ton-Quinlivan, Vice Chancellor for Workforce & Economic Development Sponsored by NCCER Build Your Future |
| 6:30 PM – 8:00 PM | Vendor Galleria | Grand Opening Networking Session and Reception Sponsored by NEEBO |



6:30 AM - 7:15 AM Registration Desk Leadership, Professional

Development, and Personal Enrichment

#LCTCSfit

Downtown Walk/Jog Lead By Exerfit Family Fitness

A brisk walk/jog through downtown Baton Rouge to prepare your body and mind for change!

Sarah Mary Toce, Head Trainer/Gym Manager, Exerfit Family Fitness

7:00 AM - 5:00 PMGalleria

Registration Open, Sponsored by Higher One

Vendor Galleria 7:00AM-8:00AM

Browsing Breakfast, Sponsored by National

Student Clearinghouse

7:00AM-5:00PM Galleria Cyber Café & Ethics Training

Sponsored by AT&T

Exhibits open until 5:00PM. Prize Drawing at 5:00PM

7:30AM-8:30AM Meeting Room 13 Leader's Meeting: Chief Academic Officers, Chief Student Affairs Officers, Workforce and Institutional Research

8:00AM-9:00AM

Breakout Sessions

Meeting Room 1 Changing Colleges -Changing Students #LCTCSelectronicmaterials Room Sponsor, Ambassador Education Solutions

The Management and Delivery of Electronic Course Materials to Students

This session will explore changes in how course materials are managed, delivered, accessed and utilized by students within the school's learning management system. The session will discuss student collaboration tools, teacher annotation tools, engagement metrics and LMS integration advances allowing teachers to embed a variety of electronic materials and external resources within the LMS.

Bruce Schneider, Director of Sales Engineering and Analytics, Ambassador College Bookstores

Meeting Room 2 Leadership, Professional Development, and Personal Enrichment #LCTCSMTG

Room Sponsor, Walden U

Mind the Gap

Using findings from a new CASE national survey, start a conversation on your campus about attitudes and expectations around fundraising and (hopefully) close the gap that often exists between campus CEOs and their chief fundraisers.

Paul Heaton, Director, Center for Community College Advancement, CASE

IT'S TIME TO RE-INVENT COLLEGE RETAIL



VISIT BOOTH #2 to find out how together, we can redefine retail, or contact our Vice President of Campus Relations, John Callahan.

8:00AM-9:00AM

Meeting Room 3 Changing Colleges -Changing Students #lctcsstudentclearinghouse Room Sponsor, Edmentum

Using the National Student Clearinghouse to Improve Your Services and Productivity

The National Student Clearinghouse has been working with all of the colleges in LCTCS to enable each of them to maximize all of the services that are offered to our members. From basic Core Reporting to Degree Verification, printing enrollment certificates, and tracking both your applicants who did not come, as well as those student who transfer out, the Clearinghouse can be a great partner. This session will focus on these options, all of which are, or can be, free. We can even assist you with transcripts.

Paul Taylor, Regional Director, National Student Clearinghouse

Meeting Room 5 Making the Case in Changing Times Room Sponsor; eScience Labs

A New Approach to the Business of Education

Changing times demand a new approach in the way **#LCTCSbusinessofeducation** institutions look at the everyday business of education. Cengage Learning works with institutions across the country on various initiatives. Use this session to learn how Learning has partnered with institutions to: Find ways to reduce student costs and improve learning outcomes; Help grow, build, and deliver reliable online learning programs; Implement digital solutions with comprehensive training; Create custom print and digital solutions specific to your curriculum needs; Explore new business models to deliver content to ensure students have materials on the first day of class.

Richard Blackburn, Institutional Solutions Director, Cengage Learning

Meeting Room 6 Change Agents for Adult Learners Room Sponsor, Northwestern State University

WorkReady U Business Plan for Louisiana Delta **Community College**

#LCTCSWRUbusplanDelta Louisiana Delta Community College responded to the challenge of merging adult education services into the LCTCS system by developing its own business plan to respond to the goals and objectives outlined in the state WorkReady U plan, adopting the same strength-based approach to impact success. Implementation of the plan involved the integration of all local adult education services into LDCC's workforce development operations. The now branded "DeltaLINC" and workforce development parallel one another as both adult education and job ready training can be contextualized and integrated as it exposes students to the postsecondary environment.

> Kaye Sharbono, DeltaLINC Director, Louisiana Delta Community College Bob Hammack, Workforce Director, Louisiana Delta Community College

CAMPUS INSIGHT

THE EVOLUTION **OF CAMPUS DECISION MAKING**



Thursday, March 14 • 3:15 - 4:15pm

Learn how to turn data into actionable information and leverage data from areas on campus such as:

- Financial transactions in the business office
- Student organization enrollment
- Course evaluations
- Student surveys

SO NIO

For more information visit HigherOne.com/campuslabs

Meeting Room 7
Agents for the Changing
Learning Environment
#LCTCSipadapps
Room Sponsor,
Biometric Signature ID

Meeting Room 8
Changing Colleges Changing Students
#LCTCSMarketengage
Room Sponsor;
Lincoln Electric

Meeting Room 9
Agents for the Changing
Learning Environment
#LCTCSfb

60 iPad Apps for Teaching Success in 60 Minutes

This fast paced presentation will review iPad technology resources designed for use in and outside of the classroom. There are literally thousands of apps that all profess to bring "magic" to the classroom experience but how do you know if they are right for you? Brantley will provide the research summary and recommendations from current educator and industry blogs that have solid ratings from users in the classroom. Attendees are encouraged to bring their iPad and/or smart technology device to share feedback through an online survey of their favorite apps for the CTE classroom.

Barry Brantley, Associate Professor, Delgado Community College

Marketing for Engagement: Not Just Numbers

Explore ways to market for your college and department with a comprehensive marketing plan that promotes student, community and staff engagement. Use the newest creative technologies that include email marketing, social media, event and video marketing. Participants will learn about complementary ways to impact and improve results using hybrid approaches. Other marketing communication methods covered include Prezi presentations, mobile apps and print media methods for student and community marketing.

Kristen Dufauchard, Coordinator, Baton Rouge Community College Joshua Howard, Recruiter, Baton Rouge Community College

Facebook: Friend or Foe?

Right now almost one billion people on the planet Earth have a Facebook account. What are the implications of this social media for educational institutions? What are the potential benefits that Facebook could have on the educational process? Are there any negative implications that could occur from the use of this social media? These and other questions will be addressed in this presentation.

Brady LaVrier, Professor of Developmental Education, South Louisiana Community College



INSPIRE BRILLANCE TOGETHER

It's where learning doesn't always take place in a classroom, and where discovery can happen anywhere, at any time. It's where video has opened the door to learning and collaborating in a whole new way, and where class is always in session. It's where every single person can connect with teachers of all kinds wherever they may be. It's where great minds can easily come together, so it's also where the sky is the limit.

To learn more about Cisco® Education Solutions, go to www.cisco.com/go/education

cisco.

8:00AM-9:00AM

Meeting Room 10 Changing Colleges -Changing Students #LCTCSmathandecon

Math and Economics: Integration and Application in **Everyday Life!**

As a result of the rapid changes in both our national and the global economy, our students need to be more financially savvy than ever before. The workshop provides participants an overview of fundamental concepts in economics and an opportunity to discover and explore ways to integrate and apply mathematics concepts in the instruction of economics, personal finance, and math. We will share interactive lesson plans which show teachers how to engage their students in learning the economic, mathematical, and financial concepts that apply to their everyday lives, and which are so critical for achieving financial independence and maturity.

7anet Daniel, Associate Professor, BRCC Claire Loup, Economic and Financial Education Specialist, New Orleans Branch, Federal Reserve Bank of Atlanta

Meeting Room 11 Leadership, Professional Development, and Personal Enrichment #LCTCSplaws

State Purchasing Laws-What do you need to know?

Identifying and understanding the basics of purchasing laws

George Grazioso, Assistant Director, Office of State Purchasing/Travel

Meeting Room 12 Leadership, Professional Development, and Personal Enrichment #LCTCSstarjobs

Louisiana Star Jobs and Community & Technical Colleges

The Louisiana Workforce Commission has launched a new job search website called 'Louisiana Star Jobs'. This search engine will assist in making it easier for the unemployed to seek, apply for, and assist in training for Louisiana jobs. 'Louisiana Star Jobs' identifies and ranks jobs based on four criteria: Projected demand, projected percentage job growth, the number of advertised job openings in the past year and wages. Users can also narrow their searches based on personal variables such as salary, geographic location, and education. Career seekers will also have access to LCTCS program offerings further facilitating career & technical education.

7immy Sawtelle, Star 7obs, LCTCS Curt Eysink, Executive Director, Louisiana Workforce Commission

9:15AM - 10:15AM

Ballroom, #LCTCSPlenary General Plenary Session -

Simon T. Bailey, Founder, Brilliance Institute Sponsored by Louisiana's Community & Technical Colleges' Chancellors and Regional Directors

10:15AM-12:00PM

Meeting Rooms L3-L4

Chief Financial Officers Meeting

10:15AM - 10:45AM

Vendor Galleria

A.M. Refreshment Break, Sponsored by Cengage

10:45AM - 11:45AM

Breakout Sessions

Meeting Room 1 Agents for the Changing Learning Environment #LCTCSWorkforcedev Room Sponsor, Ambassador Education Solutions

Workforce Development Programs for the Construction and Maintenance Industry

With the skills gap becoming more and more pervasive, companies within the construction and maintenance industry are finding themselves competing with each other over the limited amount of skilled craft professionals available. Workforce development requires recruitment, training and retention, all of which leads to a workforce of skilled craft professionals with credentials. NCCER has established programs and processes that enable educational institutions to implement workforce development programs to meet their needs. NCCER is recognized by the industry as the training, assessment, certification and career development standard.

Steve Greene, Vice President of Workforce Development, NCCER

Meeting Room 2 Leadership, Professional Development, and Personal Enrichment #LCTCSMethMar Room Sponsor, Walden U

Methodical Marketing

Too many marketing plans are based on egos and anecdotes. Learn the value of using data, including market research, to inform your plans and make more effective use of your limited marketing and advertising dollars.

Paul Heaton, Director, Center for Community College Advancement, CASE

Meeting Room 3 Leadership, Professional Development, and Personal Enrichment Room Sponsor, Edmentum

Being Prepared for Change

Do you feel overwhelmed by the ever evolving nutritional theories from our national media? Does seeing the pained #LCTCSpreparedforchange faces of those that workout deter you from joining a fitness program? Well, this is NOT the road physical well-being should have ever taken you down. I will discuss basic ways to incorporate better nutritional value to your meals and ways to increase movement in your daily life. The discussion will be about small changes that are easy to make, relevant to your lifestyle and easy to incorporate into your daily routine.

> Sarah Mary Toce, Head Trainer/Gym Manager, Exerfit Family Fitness

ONLY FROM AT&T

as an employee, you can get added savings

As a part of LCTCS you'll enjoy the AT&T Sponsorship Program discount and all the other benefts of AT&T

To purchase online, visit http://www.att.com/getIRU. Or, to find the AT&T store closest to you visit: att.com/find-a-store If you visit a local AT&T store, please have proof of eligibility (employee badge, paystub or student ID).



10:45AM - 11:45AM

Meeting Room 5
Empowering the Agents
of Change
#LCTCSchange
Room Sponsor; eScience Labs

Meeting Room 6
Changing Colleges Changing Students
#LCTCSwow
Room Sponsor,
Northwestern State University

Overcoming the Resistance to Change

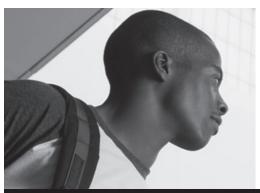
All too often, organizations rationalize the status quo when challenged with game changing circumstances. They perceive the present reality to be better than it truly is because they view themselves as successful. Therefore, change initiatives stall as a result of undervaluing the future state. Fear is natural. Fear is common. Fear is expected. Whenever we encounter a new environment, the first reaction is fear. It has to be. To take action, we must ensure survival. Humans use this fear to keep safe. If leaders aren't prepared, fear can sequentially lead to change resistance that will derail transformation efforts. No one can put in their best performance unless they feel secure and confident. Organizations and cultures must change to win. It's just that simple. Cultures that value continuous improvement are far better at changing their processes and implementing sustainable change. The real key is anticipating the fears and resistance to change and planning for it from the start of the transformation, no matter how big or small the scope.

Eric Kulikowski, Managing Partner, Dare to Be Amazing!

Building a WOW! College Experience

We all have unsung heroes – special individuals who helped us to dream and then encouraged us to reach our dreams. In a college setting, heroes can include a wide range of people ranging from custodians to librarians to faculty and administration. Imagine a college where influences intentionally converge to create a very special student experience from day one and long after graduation. This session explores elements of the "WOW! College" and the lifelong impact that results. Designed for those who desire to make a difference.

H. Neil Matkin, Executive Vice President, LCTCS



BREAKTHROUGH

To a new world of college and career success

Pearson is your partner. Together we can improve student achievement by:

- powering developmental education redesign,
- providing solutions for workforce education and
- preparing students for the college placement test (COMPASS).

Visit us online at: www.pearsonlearningsolutions.com/academic-executives

ALWAYS LEARNING PEARSON

Meeting Room 7
Empowering the Agents
of Change
#LCTCS21stcentury
Room Sponsor, Biometric
Signature ID

Meeting Room 8

Agents for the Changing

Learning Environment

#LCTCSvirtue

Room Sponsor,

Lincoln Electric

Meeting Room 9
Agents of Change in
Student's Lives
#LCTCScded

Education, Fallacies, and Skeuomorphs: Why Make Learning Harder

21st Century Learning - Never before has a catch phrase been interjected into mission statements around the world with so little understanding of what it means to be a 21st century learner or to use 21st century learning design. At this time in history we know more about learning, more about the brain, and more about motivation than ever before. So why are these discoveries from Cognitive Science, Education Psychology, and Sociology ignored in the classroom? With so many frameworks to choose from, why are the majority of classrooms still employing the methods used in the early 1900's to disseminate and help students assimilate information? This session will unpack what learning can be (and likely should be), showcase a few old policies and procedures embedded deeply in the educational DNA that need to go, and highlight new tools, paradigms, and frameworks that not only empower the learner, but also the teacher. From game changers based on cognitive science to best practices found in education psychology, attendees will have a better understanding of how to make tomorrow's learning start happening today. Whatever you teach, this session is for you.

Dr. Jeff Borden, VP of Instruction & Academic Strategy and Lead of the Center for Online Learning, Pearson

Virtue in the Virtual World: A Model for Academic Integrity in Online Learning

Online learning has opened new doors for education. For community colleges, it is a means of continuing a mission of student access through an alternative mode of delivery. However, the expansion of online classroom learning in higher education has created unique challenges in maintaining academic integrity and quality assurance. This presentation will focus on research studies of academic integrity in online classes, present a model for academic integrity that can be implemented campus-wide, and consider how community colleges can meet accreditation and public demands for ethical accountability in an online classroom while also engaging in continuous quality improvement for instruction.

Holly French-Hart, Dean, Division of Liberal Arts, Bossier Parish Community College

Connecting the Developmental Education Dot - Model to Explore Individual Student Needs

This presentation will be framed around developmental education and its students' needs, current trends and issues in developmental education, and factors that influence readiness, rigor and retention. Other important aspects covered in the presentation will include under preparedness, adult learning theory, at-risk and non-traditional students, first-time college students, motivation, academic advising, student support services and college knowledge.

Donalyn Lott, Associate Professor, Nunez Community College Jade O'Dell, Associate Professor, Nunez Community College

10:45AM - 11:45AM

Meeting Room 10
Change Agents for
Adult Learners
#LCTCStransition

Transition Coaches Are the Constant in the Formula of Change

Adult education students often feel hesitant about or poorly prepared for change. They may feel as though they will never solve the problem of attaining self-sufficiency because there are too many variables to work out. Transition Coaches offer the constant in the formula supportive, wraparound services that let adult education students create their own solutions. Delta Literacy Initiative for North Louisiana Communities (DeltaLINC), the adult education division of Louisiana Delta Community College, will share its model for transition coaching that helps students reduce the barriers of fear, uncertainty, low resources, or even lack of motivation.

Delene Rawls, DeltaLINC Assistant Director, Louisiana Delta Community College

Meeting Room 11 Changing Colleges -Changing Students #LCTCStransition

Tapping into the Potential of Students in Developmental Education

The Title III Federally Funded Program at BRCC is called "STARS Gate" (Students Toward Achievement, Retention, and Success). "STARS Gate" serves first-year students who enroll in one or more developmental courses, which includes English, reading, and mathematics. Academic support strategies to encourage timely completion of the developmental course sequence and the enhancement of academic and personal skills that students need to successfully complete an associate degree.

Tanasha Brown, Project Director, Title III, Baton Rouge Community College Joanie Chavis, Dean, Learning Resources, Baton Rouge Community College

Meeting Room 12

Making the Case in

Changing Times

#LCTCSfouryearpartner

How to build effective partnerships with Four-year Universities

Northshore Technical Community College established a program called Connect to Success in partnership with Southeastern Louisiana University. Through the partnership, students receive a transparent and systematic outline for successfully completing a baccalaureate degree and/or an associate degree. The program welcomes incoming freshmen and transfer students who do not meet Southeastern Louisiana University's admission requirements. In this presentation, you will learn how to effectively partner with four-year universities for joint admissions, registration, student services, shared facilities, and academic counseling.

Daniel Roberts, Vice Chancellor of Student Learning & Development, Northshore Technical Community College Bridget Laborde, Student Affairs Officer, Northshore Technical Community College April Lavergne, Connect to Success Coordinator, Northshore Technical Community College Amy Valentine, Program Coordinator, Northshore Technical Community College

Meeting Room 13

Making the Case in

Changing Times

#LCTCSitbuyingcycle

Perspective: Escape the IT-Buying Cycle

Organizations are in a never-ending procurement cycle of IT due to the evolution of technology. We're going to take a step back with a different perspective and look at how to escape the buying cycle and make your finance people happy in the process!

Brian Vandegrift, Executive Vice President, Innovation, Venyu

12:00 PM - 1:30 PM

Ballroom, #LCTCSsots

State of the System Address and Luncheon -

Dr. Joe May, President of the Louisiana Community and Technical College System (LCTCS)

Sponsored by CSRS

1:45 PM - 2:45 PM

Breakout Sessions

Meeting Room 1
Changing Colleges Changing Students
#LCTCScompletecollege
Room Sponsor, Ambassador

Education Solutions

The Complete College Outfitter

WE ARE: retail experts, techies, partners and challengers of the status quo.

OUR PURPOSE: To make college, one of life's best experiences, even better.

WE BELIEVE: That College is so much more than just textbooks, and so are we.

OUR APPROACH: We connect with our partners and guests to provide them with what they want.

What began in 1915 as a single bookstore near the University of Nebraska campus has grown to become one of the largest suppliers of textbooks in the nation. With more than 250 campus bookstores nationwide, as well as warehouses filled with millions of textbooks that are shipped to millions of students on every campus every semester, you can find us in the backpacks of students all over America. But college is more than just textbooks, and so are we. That's why we offer comprehensive textbook solutions, retail management systems, e-commerce, store design and development, and buying power and advocacy.

John Callahan, VP, Campus Relations, Neebo Brian Wier, Director, Campus Relations, Neebo Randy Stejskal, Vice President, Neebo Store Design

Meeting Room 2
Changing Colleges Changing Students
#LCTCSGloballearning
Room Sponsor; Walden U

Engaging Students through Global Learning Activities

This is a collaborative effort by educators from different LCTCS institutions who attended the Salzburg Global Seminar during the summer of 2012. We want to use this experience to improve our students' knowledge and understanding of the global connectivity that exists today, and help them understand their place in and relationship with the rest of the world. As part of our mission to prepare our students for life in the twenty-first century, we will share classroom activities designed to keep students engaged while broadening their horizons beyond Louisiana.

Janet Daniel, Associate Professor, BRCC Mamta Misra, Business Program Coordinator, SLCC Jennifer McMullen, Assistant Professor of English, BPCC Michelle Grant,, Professor of Business, BPCC



Jones Walker, with more than 375 attorneys, provides a comprehensive range of legal services to a national and international corporate client base through offices in Alabama, Arizona, the District of Columbia, Florida, Georgia, Louisiana, Mississippi, New York, and Texas.

1:45 PM - 2:45 PM

Meeting Room 3
Agents for the Changing
Learning Environment
#LCTCSfacilities
Room Sponsor, Edmentum

Programming Facilities to Support Your Educational Plan

Your facilities exist for the sole purpose of supporting your educational plan. This session will help prepare you in understanding the importance of up front planning and programming for facility projects so the resulting design and construction fulfills your educational needs. The programming effort explores all of the possibilities, including identifying all of your educational space needs, their size, shape, the relationship between spaces and the amenities required to shape the building with functional spaces. We will walk you through our step by step process of creating a building program in partnership with all of the stakeholders to deliver a twenty first century learning environment.

Brian LaFleur, Program Manager, CSRS, Inc. Edward Jenkins, Project Manager, CSRS, Inc. John Alberstadt, Project Manager, CSRS, Inc.

Meeting Room 5 Changing Colleges -Changing Students #LCTCStechnologyuse Room Sponsor; eScience Labs

Technology Use Cases

Understanding what students expect is vital for engaging them in the classroom. Today's students are digital natives & most are not only comfortable with technology, but expect it to be available wherever and whenever they need it. Education is shifting from a teacher-centric process with limited use of technology, passive learners and little peer collaboration to a participatory process in which the learner is motivated, learning is personalized rather than teacher-imposed and student collaboration is a critical classroom resource. The new model relies heavily on technology, but putting it to use in the classroom can be difficult. In this workshop AT&T will offer use cases from other higher education institutions that have used technology to support learning in the new classroom environment.

Jan Waguespack, AT&T Manager for LCTCS, AT&T

Meeting Room 6
Making the Case in
Changing Times
#LCTCSmyrole
Room Sponsor,
Northwestern State Universit

What is my role in the college strategic plan process, accreditation outcomes, and meeting GRAD Act targets?

#LCTCSmyrole A presentation focused on the alignment of GRAD Act
Room Sponsor; Objectives and Measures with the college strategic plan, COE
Northwestern State University and SACS standards. Identify ways to effectively use existing
programmatic and institutional accreditation standards in
addition to strategic planning goals and objectives to maximize
GRAD Act targets.

Shelia Singletary, Director of Institutional Research & Effectiveness, Northshore Technical Community College Stanton McNeely, Director of Institutional Research & Effectiveness, Fletcher Technical Community College



Meeting Room 7
Empowering the Agents
of Change
#LCTCSusandthem
Room Sponsor, Biometric
Signature ID

Meeting Room 8
Changing Colleges Changing Students
#LCTCSengageinCP
Room Sponsor;
Lincoln Electric

Meeting Room 9
Agents of Change in
Student's Lives
#LCTCSStratatrisk

Us (2 year institutions) AND Them (4 year institutions) - Rather than Us VERSES Them

If you could ask your peer at a four year institution one question, what would it be? What if you could ask 10 questions? At South Louisiana Community College, college leadership meets with its peers from University of Louisiana at Lafayette once a semester and trust us, -the questions go both ways.

Natalie Harder, Chancellor, South Louisiana Community College Jennifer Jackson, Associate Vice Chancellor for Institutional Advancement, South Louisiana Community College

Curriculum Integration - An Innovative Response to Engaging Students in the Career Process

The Baton Rouge Community College Career Center has developed supportive faculty relationships across the college curriculum in order to increase the number of students who actively engage in career services offered. This presentation will introduce the model of a curriculum integration approach to providing career services to students and showcase one example of a program developed by two business faculty which extended learning beyond the classroom and provided an opportunity for students to become actively engaged in the learning process and in so doing also increase the students' career readiness skills in preparation for a successful job search.

Lisa Hibner, Director of the Career Center, Baton Rouge Community College

Erin Rice, Instructor, Business and Social Sciences, Baton Rouge Community College

Andrea Vidrine, Associate Professor, Business, Baton Rouge Community College

Career Center: Sandra Taylor, Brittney Baptisite, Edith Bellizaire, Baton Rouge Community College

Successful Strategies for Engaging At-Risk Youth in Post-Secondary Education Transitions

With funding provided by the Open Society Foundation, the NTCC YouthBuild Bogalusa training program implemented the Post-Secondary Education Initiative model to ensure student success in transitioning from a GED to a post-secondary training program or alternate career pathway. This model reinforces the notion that receiving a diploma or GED, getting a job or advancing in education, obtaining a nationally-recognized credential or entering an apprenticeship program are not "ends" unto themselves; rather, they are just steps on a career pathway journey in which there are many career exit points and different knowledge and skill entrance points that prepare students for subsequent career exits. The Post-secondary Education Initiative funded through this model reinforces the idea that learning is not finite, but life-long.

William Wainwright, Chancellor, Northshore Technical Community College Jamie May, PSE Coordinator, Northshore Technical Community College

1:45 PM - 2:45 PM

Meeting Room 10 Change Agents for Adult Learners #LCTCSenroll

Managing Managed Enrollment

UReady "Urself" for Success to Happen! RUSH is how DeltaLINC implements a well- organized managed enrollment. I will use this model to demonstrate the effectiveness of managed enrollment. In our changing roles as adult educators, we must bring structure and solid principles to our students. It is our task to seek, encourage, educate, and mentor adults in our communities to take on the responsibilities of life by accepting educational opportunities.

Kaye Sharbono, DeltaLINC Director, Louisiana Delta Community College Rhonda Rhodes, ABE Lead Instructor, Louisiana Delta Community College

Meeting Room 11 Changing Colleges -Changing Students #LCTCSaotaaccct

AO/TAACCCT

Working together with two major initiatives to solve workforce and adult education problems in Louisiana.

Derrick Manns, Vice President Academics, LCTCS Sean Martin, Executive Director Work Ready U, LCTCS Lisa Wheeler, Director of Institutional Research and Grants, Bossier Parish Community College Darlene Miller-Executive Director, National Council of Workforce Education Nan Poppe, Consultant and LA Accelerating Opportunity

Initiative Coach

Meeting Room 12 Empowering the Agents of Change #LCTCSreaffirmation

Reaffirmation Requirements

An informative session regarding your institution's reaffirmation requirements.

Donna Barrett, Director of Institutional Finance, SACS/COC

Meeting Room 13 Changing Colleges -Changing Students #LCTCSaspenu

Cognitive Process-based Education

Since the late 1800's our societal concept of education, learning and teaching has not changed in any significant way. Discussions about education are dominated by well-meaning academics to whom we all listen because we either don't see an alternative or we don't know to what we should be listening. Technology continues to offer great opportunities, yet we squander them by continuously re-implementing an old worldview of education. Once we consider how learning really works and what teaching really means, the alternative becomes much clearer.

Gerald Williams, President, Aspen University

Need More Time In Your Day?

Ask about our time-saving services for verification, transcript, research, and reporting.



2:45 PM - 3:15 PM

Vendor Galleria

PM Refreshment Break, Sponsored By Cisco Systems

3:15 PM - 4:15 PM

Breakout Sessions

Meeting Room 1
Agents for the Changing
Learning Environment
#LCTCStelepresence
Room Sponsor, Ambassador
Education Solutions

Lecture-Capture with TelePresence Video Systems in Higher Education

Please join us for a demonstration of Cisco TelePresence Video Systems for use as a distance learning tool and a capture mechanism for live and Video-on-Demand classes. The Cisco Capture/Transform/Share suite of products will be presented as they apply to higher education.

Lance Ford, Business Development Manager, Cisco Mark Workman, Collaboration Product Specialist, Cisco

Meeting Room 2
Leadership, Professional
Development, and Personal
Enrichment
#LCTCSBannerReq
Room Sponsor, Walden U

Banner Requisition Approval Setup and Maintenance

An overview for setting up account codes in FOMAQRC, approvers in FOMPROF, and approval routing for e-requisitions in FTMAPPQ.

Mike Constantin, Director of Purchasing, Baton Rouge Community College Kenneth Roush, ERP Finance Specialist, LCTCS

Meeting Room 3
Changing Colleges Changing Students
#LCTCSgoogledocs
Room Sponsor, Edmentum

Using a Google Docs Spreadsheet to Track Students

Participants will learn how to create a Google Docs spreadsheet, with forms, which can be utilized for campus locations where students are required to sign in to see college personnel such as advisor offices, financial aid, dean offices, etc. The data is automatically placed on the spreadsheet which can then be used for tracking and evaluation purposes.

Richard Robins, Academic Advisor, BPCC Chris Shaw, Instructor, BPCC

Meeting Room 5
Agents for the Changing
Learning Environment
#LCTCSlabkits
Room Sponsor, eScience
Labs

The value of lab kits for online, hybrid, and traditional science courses: Lessons learned from a converted skeptic

This session discusses how to offer faculty training when using lab kits for online and hybrid science courses. It is essential that all full-time and adjunct faculty are properly prepared for the teaching online science courses labs and labs that students perform at home with a lab kit. Simple to follow principles for faculty preparation during ins-service time or through virtual training can aid in the success of your students. Also learn how one school GIVES BACK with their used lab kits through service learning. The integration of STEM, learning outcomes attainment, and civic responsibility can make a difference for your students and community by using lab kits for online science courses.

Brian Shmaefsky, Professor of Biology & Service Learning Coordinator, Lone Star College - Kingwood

3:15 PM - 4:15 PM

Meeting Room 6 Changing Colleges -Changing Students #LCTCScampusinsight Room Sponsor, Northwestern State University

Meeting Room 7
Agents for the Changing
Learning Environment
#LCTCSacceleration
Room Sponsor, Biometric
Signature ID

Meeting Room 8
Changing Colleges Changing Students
#LCTCSunivpartner
Room Sponsor, Lincoln Electric

Campus Insight: The Evolution of Campus Decision Making

Institutions are looking for ways to reinvent themselves and thrive in the ever-changing regulatory and competitive landscapes. Data are often seen as possible answers to these challenges. While data to guide decision making are important, turning data into information and insight is a more valuable endeavor. A number of institutions have embraced an innovative new concept, Campus Insight. This session will examine how institutions are leveraging data from different areas of the campus such as financial transactions in the business office, student organization enrollment, course evaluations, student surveys, and more to help guide strategic initiatives and make more insightful decisions.

John White, Vice President, Product Management, Higher One

Acceleration: Models of Cooperation and Integration of Developmental Education

Increasingly, community colleges are looking at ways to improve retention of underprepared students. In "Accelerating the Academic Achievement of Students Referred to Developmental Education", Nikki Edgecombe (2011) stated that mounting evidence suggests that the traditional sequence of developmental education courses hinders community college students from entering college level coursework and ultimately earning a credential. One strategy for improving retention of developmental students is acceleration. This presentation will introduce several models of acceleration that have emerged in the past twenty years, all of which stress cooperation and integration of developmental and general education curricula.

Scott Higginbotham, Coordinator of Developmental Education, LA Delta Community College Sara Reed, Coordinator of Academic Seminar, LA Delta Community College

Developing Partnerships with Universities in Louisiana to Foster Education, External Engagement, and Workforce Development

In this presentation, we will introduce the "Louisiana Alliance for Simulation-Guided Materials Applications", an alliance of seven universities in Louisiana. We'll discuss potential and current partnerships with community and technical colleges that foster education, and address external engagement and workforce development in the State. Current partnerships include the Baton Rouge, Bossier Parish, Louisiana Delta, and South Arkansas Community Colleges. We'll also address opportunities for community and technical college students to transition to four-year colleges.

Juana Moreno, Louisiana State University Pedro Derosa, Louisiana Tech University Leigh Townsend, Louisiana State University

Richard P. Blackburn

Director, Institutional Solutions richard.blackburn@cengage.com 855.236.4243 x9593



Georgiann Adams

District Manager georgiann.adams@cengage.com 855.236.4243 x9241 Meeting Room 9 Changing Colleges -Changing Students #LCTCSThriftyPR

Thrifty PR: Leverage Free Media to Convey Your Message

Limited funds for advertising? Limited resources to get the word out about your successes, your revenue generators, and your fundraisers? Maximize the power of free media -- such as area news outlets, social media, and your website -- to get results when the advertising dollars aren't there.

Brett Downer, Director of Marketing and Public Relations, SOWELA Technical Community College

Meeting Room 10 Leadership, Professional Development, and Personal Enrichment

#LCTCSgradact

LaGrad Act for Higher Education Purchasing

An overview of LSU Purchasing's role in the 2010 LA GRAD (Granting Resources and Autonomy for Diplomas) Act that will grant colleges and universities increased autonomy and flexibility in exchange for a commitment to meet clearly defined statewide performance goals, including boosting graduation rates.

Marie Frank, Chief Procurement Office, Louisiana State University

Meeting Room 11
Agents for the Changing
Learning Environment
#LCTCSsos

Changing How We Support Our Students

For nearly ten years, Kaplan University has provided online support for students. Assistance is offered in writing, math, science, technology, and business using meeting platforms, online resources, and email services. This presentation will detail how Kaplan has designed and implemented and online learning centers to provide effective online academic support. The presentation will also include information for creating free or low cost learning objects.

Peggy Hohensee, Kaplan University/Fletcher Technical Community College

Meeting Room 12 Leadership, Professional Development, and Personal Enrichment

#LCTCSstatetravel

State Travel Guidelines

A review of PPM49, the State's travel regulations. Review will include a general overview of travel regulations including new policy changes effective for fiscal year 2013. Class will also include a question and answer session for travel issues, clarifications, etc.

Tammy Toups, Assistant Director, Office of State Purchasing/Travel

Meeting Room L2

Faculty Senate Meeting

4:20PM - 5:00 PM Meeting Rooms 1-13, L1-L4 Peer Group Networking Opportunity, Sponsored by

Ambassador Education Solutions

5:00 PM - 5:30 PM Vendor Galleria

Exhibit Hall closes—Prize Drawings!

5:30 PM – 7:00 PM Louisiana Art & Science

President's Networking Session and Reception

Museum (Invitation Only) Sponsored by Sisung Group

Friday, MARCH 15

7:00 AM – 12:00 PM

Galleria

Registration is Open, Sponsored by Higher One

7:00 AM - 8:00 AM

Galleria

Browsing Breakfast

Sponsored by Breazeale, Sachse and Wilson, LLP

8:00 AM - 9:00 AM

Breakout Sessions

Meeting Room 1

Empowering the Agents of Change
#LCTCSpopmusic

Utilizing Popular Music to Initiate the Discussion of Positive Change for Faculty

What do the Beatles, Marvin Gaye, Twisted Sister, Bob Marley, Alicia Keys and Aerosmith have in common? The ability to demonstrate how positive change should not be feared, and how music can be a non-threatening tool to initiate the discussion of change with faculty.

Peter Cho, Lead Department Chair/Arts and Humanities Division, Delgado Community College

Meeting Room 2
Agents of Change in the
Community
#LCTCSalumni

Alumni: A Hidden Treasure

A new CASE national survey of community college alumni relations programs provides useful benchmarking data as well as guidance on some of the more effective communications, engagement and fundraising strategies. Also get tips on finding your former students and simple ways to engage them that don't always involve asking them for money.

Paul Heaton, Director, Center for Community College Advancement, CASE

Meeting Room 3
Leadership, Professional
Development, and Personal
Enrichment
#LCTCSbusinessmodeling

Business Modeling in Today's College Funding Environment

Cost Benefit Analysis, Program Review and implications for becoming a tuition based institution

Foe Marin, Director of Budget and Planning, LCTCS

Meeting Room 5
Changing Lives
#LCTCSchangeaccess

Change through Access: Students with Learning Disabilities

The first step to promoting academic access and success for students with learning disabilities (LD) is through LD awareness. This presentation features simulation activities designed to help participants understand the frustrations of LD students and provides best instructional practices, ADA regulations and reasonable accommodation information. The lives of LD students are changed forever when their instructors and student service staff appreciate their struggles and utilize researched based retention strategies to promote academic achievement that leads to graduation. Dyslexia, Dysgraphia, ADHD and Dyscalculia will be discussed.

Georgann Mire, Office Coordinator, Baton Rouge Community College Wendy Devall, Director, Disability Services, Baton Rouge Community College



Breazeale, Sachse & Wilson is a proud supporter of Louisiana Community and Technical College System.



Meeting Room 6
Agents for the Changing
Learning Environment
#LCTCSlouis

LOUIS and Library Resources: Online and Beyond

Presenters will describe and demonstrate online Library recourses available from LOUIS (the LA. Library Network). Online resources to improve student learning, including articles (journal, magazine, and newspaper), e-books, skills tutorials (language, math, vocational, etc.), test prep help, and access to hundreds of reference titles from major academic publishers, are available to support both online and face-to-face courses via your Community College Library. A brief description of LOUIS and consortium membership will also be presented.

Wendy Johnson, Director of Library Services, River Parishes Community College Sara Zimmerman, Executive Director, LOUIS Library Network

Meeting Room 7
Agents of Change in the
Community
#LCTCSintegrate

Integrating ABE/GED with Career Pathways: The Nuts and Bolts

The purpose of this session is to present strategies for integrating ABE/GED into existing college/career readiness pathways. As part of a pilot program, DeltaLINC and Louisiana Delta Community College (LDCC) faculty united to design and implement I-BEST (Integrated Basic Education and Skills Training) approaches to integrated teaching/learning. Topics covered will include the nuts and bolts of program design and execution. Workshop attendees should expect to gain a better understanding of concurrent enrollment and integrated teaching, benefits and challenges of both, and the motivation to move forward with the implementation of their own programs.

Vickie Wheelis, Workforce Coordinator, DeltaLINC, Louisiana Delta Community College Bob Hammack, Director, Workforce Development, Louisiana Delta Community College

Meeting Room 8

Change Agents for Adult

Learners

#LCTCSpbI

Project Based Learning

This breakout presentation is an argument for using Problem Based Learning(PBL) with adult learners.

Esperanza Zenon, Assistant Professor, River Parishes Community College



Friday, MARCH 15

8:00 AM - 9:00 AM

Meeting Room 9 Leadership, Professional Development, and Personal Enrichment #LCTCShandson

Social Media "The New Hands On"

This session will go over social media guidelines that institutions can adopt to ensure brand awareness and relevant, consistent content for social media posting. Attendees will be provided tips to implement a comprehensive social media strategy that will open multiple venues of communication for students, faculty, and staff. Providing guidelines to assist you in starting and/or maintaining a social media presence as a member of the LCTCS community. Applying to all social media channels, which include, but are not limited to, Facebook, Twitter, LinkedIn, and YouTube, Instagram, blogs, and chat groups.

Dwayne Grant, Coordinator of Career Pathways & Social Media, LCTCS

Meeting Room 10 Leadership, Professional Development, and Personal Enrichment #LCTCSLDI

LCTCS's Leadership Development Institute: Success?

The LDI was created by the LCTCS as a means of improving the leadership abilities of faculty, staff, and administrative personnel throughout the system, a "grow your own" leadership program (LDI Cohort 2005/2006, 2006). The purpose of the mixed methods study to be discussed was to determine the impact of participation in LDI on the career and educational goals of former cohort members. Study results indicate LDI participation does significantly impact the career goals of former cohort members. Although the results for educational goals were not significant, a positive impact was noted.

Peggy Hohensee, Kaplan University/Fletcher Technical Community College

9:15 AM - 10:15 AM **Breakout Sessions**

Meeting Room1 Leadership, Professional Development, and Personal Enrichment #LCTCSocr

OCR--Contract Requirements

An overview of the Office of Contractual Review and the contracting requirements for Personal, Professional, Consulting and Social Services

Pamela Rice, Interim Director, Office of Contractual Review

Meeting Room 2 Students

#LCTCSAccessforall

Access for All Students: Best Practices for Faculty/Staff Changing Colleges - Changing from the Disability Services Office

Collaboration between all the Disability Services professionals in the LCTCS System, this presentation is designed to increase connectivity between the DS office and LCTCS faculty/staff. This access building training module for instructors and staff will include the following topics: confidentiality, appropriate language, importance of self-identification, terminology, instructor's responsibilities, policies and procedures, cheating on proctored tests and Universal Design. Presenters will provide a training module power point to participants for dissemination at their institutions as well as implementation ideas.

Wendy Devall, Director of Disability Services, BRCC Georgann Mire, Office Coordinator, BRCC

Meeting Room 3
Changing Lives
#LCTCSangelsbullseye

Fletcher's Angels: Bullseye- Targeting Technical Programs

The Fletcher Angels will take you through innovative techniques in recruiting for technical programs using existing staff and faculty with limited funds. Learn how they partnered with businesses, nonprofit organizations, other colleges and universities to encourage students to enroll in technical education programs for their region. The Angels will train you how to stake out funding through private and nonprofit sources and maneuver through public funding. Hit the BULLSEYE and receive specifically targeted marketing materials and tools to help attract students to your technical programs.

Elmy Savoie, Executive Director of Institutional Advancement & External Relations, Fletcher Technical Community College Nicol Blanchard, College & Career Transition Coordinator, Fletcher Technical Community College Angela Hebert, Director of Admissions, Fletcher Technical Community College

Meeting Room 5
Agents for the Changing
Learning Environment
#LCTCSopensource

Open-Source Textbooks: A Chance for Change

Open-source textbooks offer an amazing opportunity for both students in educators. According to the College Board, the average cost of books and supplies for a student at a two-year institution was \$1,182 for the 2011-2012 school year. In an environment where we are constantly required to raise tuition costs due to decreased state funding, this cost is a significant burden to our students. At SOWELA, we are trying to incorporate open-source materials into some of our courses and believe that the lessons we have learned could help other LCTCS institutions.

James Mendez, Physics Instructor, Sowela Technical Community College

Meeting Room 6 Leadership, Professional Development, and Personal Enrichment

#LCTCSbalinHightech

Maintaining Balance in High Tech Times

Because of the technology that now exists, the line between work and home has been erased and workers now spend an average of 16.6 hours more per week working than they did 5 years ago. This session defines balance, describes the challenges of maintaining balance, and gives helpful tips on how to restore balance in your life.

Kay McDaniel, Director, CATC

Meeting Room 7

Leadership, Professional

Development, and

Personal Enrichment

#LCTCSsecretagent

Changents: The Secret (and not so Secret) Agents of Change

It's a secret! You'll have to come and see for yourself (what kind of Secret Agents would we be if we told you here?!?) ;-)

Jim Henderson, Chancellor, BPCC Jimmy Sawtelle, Senior Vice President for Workforce Solutions, LCTCS

Friday, MARCH 15

9:15 AM - 10:15 AM

Meeting Room 8 Agents of Change in the Community #LCTCSregionalneeds

Meeting Room 9 Changing Colleges -Changing Students #LCTCSEETC

Meeting Room 10 Changing Colleges -Changing Students #LCTCSactivelearning

Aligning Programs with Regional Needs

This presentation will cover best practices in engaging with business and industry, conducting educational needs assessments and creating occupationally-oriented learning objectives.

Susana Schowen, Workforce Initiatives Manager, LED FastStart

Embedding Emergenetics Into a Technical Curriculum

Build the perfect WE team! Solve problems creatively! Manage change! Increase productivity! Develop leaders! Take it a step further and share valued skills by making Emergenetics a part of your student-centered curriculum! River Parishes Community College (RPCC) successfully embedded EMERGENETICS into its PTEC 2070, Statistical Quality Control class to help students be better prepared for the workforce! "Emergenetics... is strength based thinking and behavioral analysis that starts with science and ends with empowered employees..." (Emergenetics.com). RPCC faculty and staff will share this positive experience, including the process of integrating Emergenetics, classroom activities, the results yielded, and students' responses. Join us for an exciting & humorous workshop!

7ay Anderson, Instructor/Dept Head, River Parishes Community College

Becky Etzel, Director of Student Services, River Parishes Community College

Melba Kennedy, Director of Strategic Initiatives, River Parishes Community College

Successful Active Learning Techniques in **Developmental Education Classrooms**

This presentation examines active learning techniques that provide instant feedback and their effect on student engagement and success. The techniques examined will consist of the IF-AT, Poll anywhere, and other active learning techniques. Each method will be introduced and then a case study discussing the effects on student engagement/ performance will be examined.

Sara Reed, Academic Seminar Coordinator, Louisiana Delta Community College

Scott Higginbotham, Developmental English Coordinator, Louisiana Delta Community College

A.M. Refreshment Break, Sponsored by Jones Walker

10:15 AM - 10:30 AM

You play. We pay. We all smile.

Galleria

More than \$2.6 billion contributed to fund K-12 public education in Louisiana!



louisianalottery.com

10:30 AM - 11:30 AM

Breakout Sessions

Meeting Room 1 Leadership, Professional Development, and Personal Enrichment

#LCTCSbanner

Banner--Everything Else You Didn't Know

Banner is a complex administrative system with many things that happen behind the scenes. Come learn more to enable you to have Banner work FOR you!

Ken Roush, ERP Finance Specialist, LCTCS

Meeting Room 2 Leadership, Professional Development, and Personal Enrichment

#LCTCSposnews

Why don't you print more positive news?

Media relations is a marathon, not a sprint. Learn how to cultivate better relations (or repair a bad relationship) with your local media. Also get tips on how to be prepared for a campus crisis.

Paul Heaton, Director, Center for Community College Advancement, CASE

Meeting Room 3 Changing Lives #LCTCSfinaidrecruit Financial Aid in Recruitment and Retention

This presentation will examine the important role financial aid can play in enhancing the recruitment and retention efforts at our institutions. The presenter will explore proven strategies for increasing student enrollment through solid financial aid policies and procedures.

Kristine Strickland, Vice President for Student Services and Student Financial Assistance, LCTCS

Meeting Room 5 Agents for the Changing Learning Environment #LCTCSfacultyor

Faculty Orientation for Online Teaching Using Technology Tools

This session is beneficial for Faculty teaching online classes. Participants will view a live demo of how to use cloud computing using Google drive and sky drive, collaborate by creating online surveys and sharing google documents. Free online teaching tools. View demo of IRISnotes 2, digital pen that converts hand written notes on ordinary paper to digital text. Using camtasia studio 8 recording which is ADA compliant record podcasts/vodcasts of lecture material for online delivery. Using Moodle LMS to download grades and use Pivot tables to analyze grade sheet. RPCC has integrated technology and piloted Faculty evaluations using mobile phones.

Savitha Pinnepalli, Assistant Professor, Computer Science, River Parishes Community College

7ames Rolfes, Associate Professor, Business, River Parishes Community College

Friday, MARCH 15

10:30 AM - 11:30 AM

Meeting Room 6
Agents of Change in the
Community
#LCTCShep

High School Equivalency Program (HEP) going State Wide

The High School Equivalency Program (HEP) helps migrant and seasonal farmworkers (or dependents of such workers) who are 16 years of age or older and not currently enrolled in school to obtain the equivalent of a high school diploma. The HEP program is being implemented in the Northeast of Louisiana, and the plan is to provide HEP services state wide. We have built a very strong partnership with the Louisiana Migrant Education Office to serve Out of School Youth (OSY). The attendees will learn about the benefits the HEP program offers and how can benefit their local program.

Andres Enriquez, HEP Coordinator, Louisiana Delta Community College Delene Rawls, Assistant Director and Grants Manager, Delta Community College Kaye Sharbono, DeltaLINC Director, Louisiana Delta Community College

Meeting Room 7
Leadership, Professional
Development, and Personal
Enrichment
#LCTCSgoogleU

Google+ U: Changing Your World [By Making It Smaller]

Come learn about the new technologies that are transforming the classroom and the conference room to a new virtual environment. It powers Leadership, Transfer of learning, and relationship building over multi-platform, multi-device, multi-location. Best thing, it's FREE to use!

Jimmy Sawtelle, Sr. Vice President for Workforce Solutions, LCTCS

Earl Meador, Director, South Central Louisiana Technical College

Cindy Poskey, Dean, South Central Louisiana Technical College, River Parishes Campus

Judith Wright, Business Office Administration, South Central Louisiana Technical College, River Parishes Campus

Meeting Room 8

Making the Case in

Changing Times

#LCTCSbridgegap

Bridging the Gap Between Strategy and Execution: The 4Ms and Balanced Scorecards

Many organizations have a well-defined strategy, but fail at execution. While there are various reasons for this, most often execution fails because day-to-day operations are not aligned with organizational strategy. In an attempt to bridge the gap between strategy and execution, we often employ lagging indicators that lack predictive power to enable more proactive decision making. The 4Ms: motivate, manage, monitor, measure and the Balanced Scorecard framework are excellent tools for accomplishing this alignment. In this session, we explore the process of implementing the 4Ms with the Balanced Scorecard for the Workforce Development function of the college.

Bruce Waguespack, Executive Director for Economic Development and Workforce Solutions

10:30 AM - 11:30 AM

Meeting Room 9 Changing Colleges -Changing Students #LCTCSolms

The Fletcher Flip- Engaging Students Using Multimedia in an Online Learning Management System

Two business and technology instructors will share their flipped experiences using multimedia, especially video, to create a more personable virtual classroom while meeting the needs of students with various learning styles as a supplement for face-to-face or hybrid course and as a complete online course. We will discuss the why, what, and how of incorporating and creating multimedia for a virtual classroom. All techniques demonstrated will use freely available software tools and inexpensive computer hardware to create multimedia content for a virtual classroom.

Brenda Babin, Computer Science Instructor, Fletcher Technical Community College Susan Guerrerro, Business Instructor, Fletcher Technical Community College

Meeting Room 10

Making the Case in

Changing Times

#LCTCSfuninfundraising

Putting the Fun Back Into Fundraising

The BPCC 100 is the signature fundraiser for BPCC Foundation in support of the student scholarship fund. The event is a full day of high energy racing where drivers from local business and organizations zoom around the BPCC speedway in customized go-karts with NASCAR® body styles (not affiliated with NASCAR). The BPCC 100 has raised a combined total of \$130,000 over the four years we have been conducting the event.

Stephanie Rogers, Director, BPCC Shelli Ulrich, Director of Development & Alumni Affairs, BPCC Trence McCoy, Instructor, Small Engines Northwest Louisiana Technical College

12:00 PM - 2:00 PM

Ballroom

LCTCS 2013 Awards Luncheon

Sponsored by Pearson

We hope you have enjoyed the conference! Please drive carefully!

Presenter Contact Information

John Alberstadt
Project Manager
CSRS, Inc.
6767 Perkins Road, Suite 200
Baton Rouge, Louisiana 70808
(225) 769-0546
alberstadt@csrsonline.com

Melanie Amrhein Executive Director Louisiana Office of Student Financial Assistance

Jay Anderson
Instructor/Dept Head
River Parishes Community College
9697 Airline Hwy.
Sorrento, Louisiana 70778
225.675.5397
janderson@rpcc.edu

Brenda Babin Computer Science Instructor Fletcher Technical College 1407 Highway 311 Schriever, Louisiana 70395 985.448.7900 brenda.babin@fletcher.edu

Brittney Baptisite Career Center Baton Rouge Community College 201 Community College Drive Baton Rouge, Louisiana 70806 225-216-8244

Donna Barrett
Director of Institutional Finance
SACS/COC
1866 Southern Lane
Decatur, Georgia 30033
404-679-4501 ext. 45
dbarrett@sacscoc.org

Edith Bellizaire Career Center Baton Rouge Community College 201 Community College Drive Baton Rouge, Louisiana 70806 225-216-8244

Richard Blackburn
Institutional Solutions Director
Cengage Learning
216 Semel Drive NW, #364
Atlanta, Georgia
30309
601-927-5136
richard.blackburn@cengage.com

Nicol Blanchard
College & Career Transition
Coordinator
Fletcher Technical Community College
1407 Highway 311
Schriever, Louisiana 70360
nicol.blanchard@fletcher.edu

Dr. Jeff Borden
VP of Instruction & Academic Strategy
and Lead of the Center for Online
Learning
Pearson
2154 E. Commons Ave. Suite 4000
Centennial, Colorado 80122
303.658.1274
jeff.borden@pearson.com

Sujuan Bouttè Deputy Executive Director Louisiana Office of Student Financial Assistance

Barry Brantley Associate Professor Delgado Community College 615 City Park Avenue New Orleans, Louisiana 70119 504-957-2207 bbrant@dcc.edu

Tanasha Brown
Project Director, Title III
Baton Rouge Community College
201 Community College Dr.
Baton Rouge, Louisiana 70806
225-216-8103
brownt@mybrcc.edu

John Callahan
VP, Campus Relations
Neebo
4700 S. 19th Street
Lincoln, Nebraska 68512
828-337-1870
rnorris@neebo.com

Joanie Chavis
Dean, Learning Resources
Baton Rouge Community College
201 Community College Dr.
Baton Rouge, Louisiana 70806
225-216-8186
chavisj@mybrcc.edu

Sachin Chintawar Economist Louisiana Workforce Commission Peter Cho
Lead Department Chair/Arts and
Humanities Division
Delgado Community College
615 City Park Avenue
New Orleans, Louisiana 70119
504-671-6370
plcho@dcc.edu

Mike Constantin
Director of Purchasing
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
1-866-217-9823
constantinm@mybrcc.edu

Janet Daniel
Associate Professor
BRCC
201 Community College Drive
Baton Rouge, Louisiana 70806
225-216-8145
danielj@mybrcc.edu

Pedro Derosa Louisiana Tech University 911 Hergot Avenue Ruston, Louisiana 71272 (318) 257-5139 pderosa@latech.edu

LeAnn Detillier Assistant Commissioner for Program Administration Board of Regents

Wendy Devall
Director, Disability Services
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-216-8503
devallw@mybrcc.edu

Brett Downer
Director of Marketing and Public
Relations
SOWELA Technical Community College
4915 W. Westridge Park
Lake Charles, Louisiana 70605
337-515-0942
brett.downer@sowela.edu

Kristen Dufauchard Coordinator Baton Rouge Community College 201 Community College Drive Baton Rouge, Louisiana 70806 225-216-8239 dufauchardk@mybrcc.edu

Sharon Dunham
Centralized Payroll
LCTCS
2665 South Foster Drive
Baton Rouge, LA 70806
225-922-2393
sdunham@lctcs.edu

Andres Enriquez
HEP Coordinator
Louisiana Delta Community College
3158 Louisville Avenue
Monroe, Louisiana 71201
318-362-5031
aenriquez@ladelta.edu

Becky Etzel
Director of Student Services
River Parishes Community College
9697 Airline Hwy.
Sorrento, Louisiana 70778
225.675.5397
retzel@rpcc.edu

Curt Eysink
Executive Director
Louisiana Workforce Commission
Post Office Box 94094
Baton Rouge, Louisiana 70804
(225) 342-311
CEysink@lwc.la.gov

Adrienne Fontenot
Director, Adult Education Academics
LCTCS, WorkReady U
265 South Foster Drive
Baton Rouge, Louisiana 70806
225-308-4397
adriennefontenot@lctcs.edu

Lance Ford
Business Development Manager
Cisco
21444 E North Railroad St
Howe, Oklahoma 74940
408-894-4451
lanford@cisco.com

Marie Frank
Chief Procurement Office
Louisiana State University
213 Thomas Boyd Hall
Baton Rouge, Louisiana 70803
225-578-2307
mfrank@lsu.edu

Holly French-Hart
Dean, Division of Liberal Arts
Bossier Parish Community College
6220 E. Texas Street
Bossier City, Louisiana 71111
318-678-6132
bfrench@bpcc.edu

Amber Gazave
ERP Student Services Specialist
LCTCS
8835 Pecan Tree Drive
Baton Rouge, Louisiana 70810
225-308-4450
ambergazave@lctcs.edu

Dwayne Grant
Coordinator of Career Pathways &
Social Media
Louisiana Community and Technical
College System
5150 Capitol Heights Apt 205
Baton Rouge, Louisiana 70806
225-308-4385
dwaynegrant@lctcs.edu

Michelle Grant
Professor of Business
BPCC
6220 E. Texas St., G-119
Bossier City, Louisiana 71111
318-678-6141
mgrant@bpcc.edu

George Grazioso Assistant Director Office of State Purchasing/Travel 1201 North Third Street, Ste 2-160 Baton Rouge, Louisiana 70804 225-342-8056 George.Grazioso@LA.GOV

Steve Greene
Vice President of Workforce Development
NCCER
13614 Progress Boulevard
Alachua, Florida 32615
(386) 518-6934
sgreene@nccer.org

Susan Guerrerro Business Instructor Fletcher Technical College 1407 Highway 311 Schriever, Louisiana 70395 985.448.7900 Susan.Guerrerro@fletcher.edu

Bob Hammack
Director, Workforce Development
Louisiana Delta Community College
7500 Millhaven Road
Monroe, Louisiana 71203
318.345.9286
bbammack@ladelta.edu

Natalie Harder
Chancellor
South Louisiana Community College
320 Devalcourt
Lafayette, Louisiana 70506
337-521-8959
natalie.harder@southlouisiana.edu

Jean Ann Hartzell Vice President Minzey Enterprises 41325 Highway 933 Prairieville, Louisiana 70769 225-622-4195 beis@eatel.net

Paul Heaton
Director, Center for Community College
Advancement
CASE
1307 New York Ave. NW, Suite 1000
Washington, District of Columbia 20005
202-478-5570
Heaton@case.org

Angela Hebert
Director of Admissions
Fletcher Technical Community College
1407 Highway 311
Schriever, Louisiana
angela.hebert@fletcher.edu

Jim Henderson Chancellor Bossier Parish Community College 6220 East Texas Street Bossier City, Louisiana 71111 318-426-7104 Jhenderson@Bpcc.edu

Lisa Hibner
Director of the Career Center
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-216-8244
bibnerl@mybrcc.edu

Scott Higginbotham
Coordinator of Developmental Education
Louisiana Delta Community College
7500 Millhaven Rd.
Monroe, Louisiana 71203
318-345-9232
shigginbotham@ladelta.edu

Peggy Hohensee Kaplan University/Fletcher Technical Community College 11 Touassic Lane Woolwich, Maine 4579 207-389-4118 phohensee@kaplan.edu

Presenter Contact Information

Joshua Howard Recruiter Baton Rouge Community College 201 Community College Drive Baton Rouge, Louisiana 70806 225-216-8554 howardj@mybrcc.edu

Jennifer Jackson
Associate Vice Chancellor for
Institutional Advancement
South Louisiana Community College
320 Devalcourt St.
Lafayette, Louisiana 70506
337-521-8997
jennifer.jackson@southlouisiana.edu

Edward Jenkins Project Manager CSRS, Inc. 6767 Perkins Road, Suite 200 Baton Rouge, Louisiana 70808 (225) 769-0546 jenkins@csrsonline.com

Raj Jindal Information Technology Director Louisiana Workforce Commission

Wendy Johnson
Director of Library Services
River Parishes Community College
PO Box 310
Sorrento, Louisiana 70778
225-675-0230
wjohnson@rpcc.edu

Melba Kennedy Director of Strategic Initiatives River Parishes Community College 9697 Airline Hwy. Sorrento, Louisiana 70778 225.675.5397 mkennedy@rpcc.edu

Sandra Kinney
Assistance Vice President for Institutional
Research and Planning
LCTCS
265 South Foster Drive
Baton Rouge, LA 70806
sandrakinney@lctcs.edu

Eric Kulikowski
Managing Partner
Dare to Be Amazing
143 Harvest Ln
Harrison City, Pennsylvania 15636
724-744-1943
eric@daretobeamazing.com

Kristy Labello Institutional Research Analyst Board of Regents

Bridget Laborde Student Affairs Officer Northshore Technical Community College PO Box 489 Hammond, Louisiana 70404 985-543-4120 blaborde@northshorecollege.edu

Brian LaFleur Program Manager CSRS, Inc. 6767 Perkins Road, Suite 200 Baton Rouge, Louisiana 70808 (225) 769-0546 lafleur@csrsonline.com

April Lavergne
Connect to Success Coordinator
Northshore Technical Community
College
PO Box 489
Hammond, Louisiana 70404
985-549-5145
april.lavergne@northshorecollege.edu

Brady LeVrier
Professor Developmental Education
SLCC Acadian Campus
1933 West Hutchinson Ave.
Crowley, Louisiana 70526
337-788-7521
brady.levrier@southlouisiana.edu

Donalyn Lott, Ph.D.
Associate Professor
Nunez Community College
3710 Paris Rd.
Chalmette, Louisiana 70043
504-278-6290
dlott@nunez.edu

Claire Loup Economic and Financial Education Specialist, New Orleans Branch Federal Reserve Bank of Atlanta 525 St. Charles Ave. New Orleans, Louisiana 70130 504-593-3259 Claire.Loup@atl.frb.org

Derrick Manns
Vice President Academics
LCTCS
265 S. Foster Dr.
Baton Rouge, Louisiana 70608
225-308-4422
dmanns@lctcs.edu

Joe Marin
Director of Budget and Planning
LCTCS
265 S. Foster Drive
Baton Rouge, Louisiana 70806
225-308-4376
jmarin@lctcs.edu

Sean Martin
Executive Director
LCTCS, WorkReady U
265 South Foster Drive
Baton Rouge, Louisiana 70806
225-308-4390
seanmartin@lctcs.edu

H. Neil Matkin
Executive Vice President
LCTCS
265 South Foster Drive
Baton Rouge, Louisiana 70806
225-922-2373
nmatkin@lctcs.edu

Jamie May
PSE Coordinator
NTCC
1710 Sullivan Drive
Bogalusa, Louisiana 70427
985-732-6640
jamie.may@northshorecollege.edu

Trence McCoy Instructor, Small Engines Northwest Louisiana Technical College

Kay McDaniel
Director
CATC
3250 N. Acadian Thruway E.
Baton Rouge, Louisiana 70805
225-278-7669
kay.mcdaniel@catc.edu

Jennifer McMullen Assistant Professor of English BPCC 6220 East Texas St., F-245 Bossier City, Louisiana 71111 318-678-6357 jmcmullen@bpcc.edu

Stanton McNeely
Director of Institutional Research &
Effectiveness
Fletcher Technical Community College
1407 Highway 311
Schriever, Louisiana 70395
985-448-7936
stanton.mcneely@fletcher.edu

James Mendez
Physics Instructor
Sowela Technical Community College
3820 Sen. J. Bennett Johnston Ave.
Lake Charles, Louisiana 70615
337-421-6593
james.mendez@sowela.edu

Darlene Miller Executive Director National Council of Workforce Education

Georgann Mire
Office Coordinator
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-266-1148
gmire@mireconsulting.net

Mamta Misra Business Program Coordinator SLCC 320 Devalcourt St. Lafayette, Louisiana 70806 337-521-9001

Juana Moreno Louisiana State University 216 Johnston Hall Baton Rouge, Louisiana 70803 225-578-7586 moreno@phys.lsu.edu

Charles Moniotte Chairman Workforce Investment Council

Jade O'Dell, Ph.D.
Associate Professor
Nunez Community College
3710 Paris Rd.
Chalmette, Louisiana 70043
504-278-6297
jodell@nunez.edu

Savitha Pinnepalli Assistant Professor, Computer Science River Parishes Community College 7384 John Leblanc Blvd Sorrento, Louisiana 70778 225-772-4371 spinnepalli@rpcc.edu

Nan Poppe Consultant and LA Accelerating Opportunity Initiative Coach 503-367-0135

Cindy Poskey Dean South Central Louisiana Technical College River Parishes Campus Delene Rawls
DeltaLINC Assistant Director
Louisiana Delta Community College
3158 Louisville Ave.
Monroe, Louisiana 71201
318-362-5034
drawls@ladelta.edu

Delene Rawls
Assistant Director and Grants Manager
Louisiana Delta Community College
3158 Louisville Avenue
Monroe, Louisiana 71201
318-362-5034
drawls@ladelta.edu

Sara Reed Academic Seminar Coordinator Louisiana Delta Community College 7500 Millhaven Road Monroe, Louisiana 71203 318-345-9219 sreed@ladelta.edu

Rhonda Rhodes ABE Lead Instructor Louisiana Delta Community College 7500 Millhaven Road Monroe, Louisiana 71203 318-362-5032 rrhodes@ladelta.edu

Jeff Rials
Director, Adult & Technical Education
Research & Reporting
LCTCS, WorkReady U
265 South Foster Drive
Baton Rouge, Louisiana 70806
225-308-4391
jrials@lctcs.edu

Erin Rice
Instructor, Business and Social Sciences
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-216-8009
ricee@mybrcc.edu

Pamela Rice
Interim Director, Office of Contractual
Review
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-342-7097
pamela.rice@la.gov

Daniel Roberts
Vice Chancellor of Student Learning &
Development
Northshore Technical Community
College
1710 Sullivan Drive
Bogalusa, Louisiana 70427
985-514-0090
daniel.roberts@northshorecollege.edu

Richard Robins
Academic Advisor
BPCC
6220 East Texas
Bossier City, Louisiana 71111
(318) 272-4403
rrobins@bpcc.edu

Stephanie Rogers
Director
BPCC
6220 East Texas Street
Bossier City, Louisiana 71111
318.678.6285
Srogers@bpcc.edu

James Rolfes Associate Professor, Business River Parishes Community College 7384 John Leblanc Blvd Sorrento, Louisiana 70778 225-675-8270 jrolfes@rpcc.edu

Ken Roush
ERP Finance Specialist
LCTCS
4645 St. Paul Boulevard
Rochester, New York 14617
225-308-4457
kenroush@lctcs.edu

Elmy Savoie
Executive Director of Institutional
Advancement & External Relations
Fletcher Technical Community College
1407 Highway 311
Schriever, Louisiana 70360
985-860-1220
elmy.savoie@fletcher.edu

Jimmy Sawtelle Sr. Vice President for Workforce Solutions, Star Jobs LCTCS 265 South Foster Drive Baton Rouge, Louisiana 70806 225.308.4428 jsawtelle@lctcs.edu

Presenter Contact Information

Bruce Schneider
Director of Sales Engineering and
Analytics
Ambassador College Bookstores
445 Broad Hollow Road, Suite 206
Melville, New York 11747
631-770-1010
bschneider@ambassadorbookstores.com

Susana Schowen
Workforce Initiatives Manager
LED FastStart
445 North Blvd Ste 210
Baton Rouge, Louisiana 70802
225-588-9944
susana.schowen@la.gov

Kaye Sharbono
DeltaLINC Director
Louisiana Delta Community College
3158 Louisville Ave
Monroe, Louisiana 71201
318-362-5025
ksharbono@ladelta.edu

Chris Shaw
Instructor
BPCC
6220 East Texas
Bossier City, Louisiana 71111
(318)678-6243
cshaw@bpcc.edu

Brian Shmaefsky
Professor of Biology & Service Learning
Coordinator
Lone Star College – Kingwood
HSB 202V, 20000 Kingwood Dr
Kingwood, Texas 77339-3801
281-312-1609
Brian.R.Shmaefsky@lonestar.edu

Shelia Singletary
Dir of Institutional Research &
Effectiveness
Northshore Technical Community
College
1710 Sullivan Dr
Bogalusa, Louisiana 70427
985-516-4139
ssingletary@northshorecollege.edu

James Smith
Dir. of Institutional Effectiveness
Louisiana Delta Community College
243 Walnut Creek
Simsboro, Louisiana 71275
318-243-8524
jpsmith@ladelta.edu

Raye Nell Spillman
Director of Adult Education Services
LCTCS, WorkReady U
265 South Foster Drive
Baton Rouge, Louisiana 70806
225-308-4393
rspillman@lctcs.edu

Kristine Strickland
Vice President for Student Services and
Student Financial Assistance
LCTCS 265 South Foster Dr.
Baton Rouge, Louisiana 70806
504-915-2820
kristinestrickland@lctcs.edu

Paul Taylor Regional Director National Student Clearinghouse 4006 Brandi Court Austin, Texas 78759 859-492-0655 ptaylor@studentclearinghouse.org

Sandra Taylor Career Center Baton Rouge Community College 201 Community College Drive Baton Rouge, Louisiana 70806 225-216-8244

Sarah Mary Toce Head Trainer/Gym Manager Exerfit Family Fitness 7222 Bluebonnet Blvd. Baton Rouge, Louisiana 70810 225-769-4363 sarahmary@exerfitbr.com

Tammy Toups
Assistant Director
Office of State Purchasing/Travel
1201 North Third Street, Ste 2-160
Baton Rouge, Louisiana 70804
225-342-8053
tammy.toups@la.gov

Leigh Townsend Louisiana State University 216 Johnston Hall Baton Rouge, Louisiana 70803 (225) 578-5381 lgalat1@tigers.lsu.edu

Shelli Ulrich
Director of Development & Alumni
Affairs
BPCC
6220 East Texas
Bossier City, Louisiana 71111
sulrich@bpcc.edu

Brian Vandegrift
Executive Vice President, Innovation
Venyu
7127 Florida Blvd
Baton Rouge, Louisiana 70806
225-214-3849
brian@venyu.com

Andrea Vidrine
Associate Professor, Business
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-216-8124
vidrinea@mybrcc.edu

Bruce Waguespack
Executive Director for Economic
Development and Workforce Solutions
Baton Rouge Community College
201 Community College Drive
Baton Rouge, Louisiana 70806
225-216-8440
waguespackb@mybrcc.edu

Jan Waguespack
Manager for LCTCS
AT&T
3854 American Way, Room F100
Baton Rouge, Louisiana 70816
225-298-8515
jw1133@att.com

William Wainwright
Chancellor
Northshore Technical Community
College
1710 Sullivan Drive
Bogalusa, Louisiana 70447
985-732-6640
william.wainwright@northshorecollege.edu

Anthony Walesby
Associate Vice Provost for Academic and
Faculty Affairs & Senior Director of the
Office of Institutional Equity
University of Michigan
Ann Arbor, Michigan
734-763-0235

Don Wheeler Assoc. Prof. Math Louisiana Delta Community College 7500 Millhaven Monroe, Louisiana 71203 318-345-9177 dwheeler@ladelta.edu Lisa Wheeler
Director of Institutional Research and
Grants
Bossier Parish Community College
Bossier City, Louisiana 71111
318.678.6206
lwheeler@bpcc.edu

Vickie Wheelis Workforce Coordinator, DeltaLINC Louisiana Delta Community College 3158 Louisville Avenue Monroe, Louisiana 71201 318.362.5033 vwheelis@ladelta.edu

John White
Vice President, Product Management
Higher One
115 Munson Street
New Haven, Connecticut 6511
203-776-7776 x4174
ldudley@higherone.com

Brian Wier Director, Campus Relations Neebo

Gerald B. Williams President, Aspen University 720 S Colorado Boulevard, Suite 1150N Denver, Colorado 80246 gwilliams@aspen.edu

Mark Workman
Collaboration Product Specialist
Cisco
500 Northridge Road, Suite 700
Atlanta, Georgia 30350
408 894 1756
maworkma@cisco.com

Judith Wright
Business Office Administration
South Central Louisiana Technical
College
River Parishes Campus

Esperanza Zenon Assistant Professor River Parishes Community College 208 Third Street Donaldsonville, Louisiana 70346 225-253-1464 ezenon@rpcc.edu

Sara Zimmerman
Executive Director
LOUIS Library Network
Room 200 Frey Computing Services
Center
Baton Rouge, Louisiana 70803
225-578-3705
sara@lsu.edu



www.aspen.edu

Aspen University is proud to partner with the LCTCS to provide a world class education at an affordable cost to students.

Thank You

to the LCTCS 2013 Annual Conference Support Team!

Leah Goss, Senior Vice President of System Advancement, LCTCS

Conference Director

Ashley Lindsay, Director of Development, LCTCS

Conference Lead Creative Designer
Ginger LeBlanc, Public Relations Coordinator/Graphic Designer, LCTCS

Conference Planning Team

Bonni Blouin, Coordinator of Board Services, LCTCS

Dwayne Grant, Coordinator of Career Pathways and Social Media

Tisha McKinney, Development Coordinator, LCTCS

Conference Coordinators

Jill Kidder, In-House Creative Robert Kidder, In-House Creative Darienne Mobley, In-House Creative Angie Burley, In-House Creative

Volunteers

Baton Rouge Community College

| Dominic Arman | Stacia Hardy | Dr. Teresa Jones | Dr. Divina Miranda | Rosie Toney |
|------------------|----------------|------------------------|--------------------|-------------------|
| Michael Beauford | Helen Harris | Victoria Jackson-Dixon | Susan Nealy | Regina Villarreal |
| Cindy Decker | Jason Haynes | Laddawan Kongchum | Misty O'Connell | |
| Ethel Germany | Lisa Hibner | Dr. Albertha Lawson | Angela Pursley | |
| Tuesday Gray | Faye Hinton | Jennifer Linscott | Nicole Robert | |
| Sandra Guzman | Angela Jackson | Patricia McClanahan | George Thompson | |

River Parishes Community College

| Marla Erwin | Tom Henson | Jane LeBlanc | Tracy Stedman |
|------------------|----------------|-------------------|------------------|
| Sharon Flanagan | Sharon LaGarde | Donna Newsome | Kim Stephens |
| Dianna Gilbert | Harold 'Skip' | Anna Neunaber | Dona Whittington |
| Whitley Garrison | LaGarde | Nick Ory | Bea Williams |
| Michael Heath | Robin Landry | Savitha Pinnepali | Esperanza Zenon |

LCTC System Office

| Anthony Brown | Ben Knapp | Michele Nardini |
|-------------------|--------------------|---------------------|
| Brenda Brown | Jean Ann Kozlowski | Jawan Ross |
| Ingrid Cook | Mack McBride | Shannon Sedberry |
| Sheila Duplechain | Helen Mitchell | Jimmy Sawtelle (DJ) |

The BRCC Jazz Ensemble, Directed by Eric Baskin

Special Thanks to:

Video Choreography led by Steve Mitchell, Executive Director, Public Relations & Performing Arts, along with:

| Johntell Joseph | Jen Guitreau | Dwight Green | Charles Gremillion |
|-------------------|--------------------|-----------------|-----------------------------------|
| Darolyn Blanchard | Cristina Boone | Virginia Mourot | Tanner Dean |
| Aaron Moses | Charlotte Eulaerts | Kendra Revish | The Entire Entertainment |
| Susan Coates | Taylor Barras | Hollie Harrison | Technologies Department |
| Markita S. Thomas | Natalie Boone | Kenneth Paynes | Shawn Lafleur (Assistant Athletic |
| Jamal Williams | Darolyn Mahon | Porcha Maten | Director) |

Poster Design provided by BPCC's Communication Media Instructor, Pat Divietro, Division of Communication & Performing Arts
Task Force Team Members Rick Bateman, SOWELA; Tammy Brown, CATC; Daisy Cunningham, SCLTC; Melissa Ducote, LDCC; Lana
Fontenot, SLCC; Carol Gniady, Delgado; Tracy McGill, BPCC; Laurie Morrow, NWLTC; Misty O'Connell, BRCC; Nick Ory, RPCC;
Cheryl Probst, CLTCC; Elmy Savoie, Fletcher; Teresa Smith, Nunez; Amy Valentine, NSTCC

Thank You

to our 2013 Sponsors, Exhibitors and Partners!

Avondale Shipbuilding Presenting Sponsor

CSRS

State of the System Address and Luncheon

AT&T

Cyber Cafe Sponsor

NCCER Build Your Future

Grand Opening Plenary Session

NEEBO

Grand Opening Networking Session and Reception

Pearson Learning Solutions

Awards Luncheon

Sisung Group

President's Networking Session and Reception

Higher One

Registration Sponsor

Aspen University

Name Badge Sponsor

Ambassador College Bookstores

Peer Group Networking Session/Meeting Room Pkg.

Venyu

Bag Sponsor

National Student Clearinghouse, Cengage, Global Data Systems and Cisco Refreshment Breaks

> Jones Walker and Breazeale, Sachse and Wilson, LLP Breakfasts

> > Louisiana Lottery

Corporate Sponsorship

Walden University

Meeting Room Sponsor

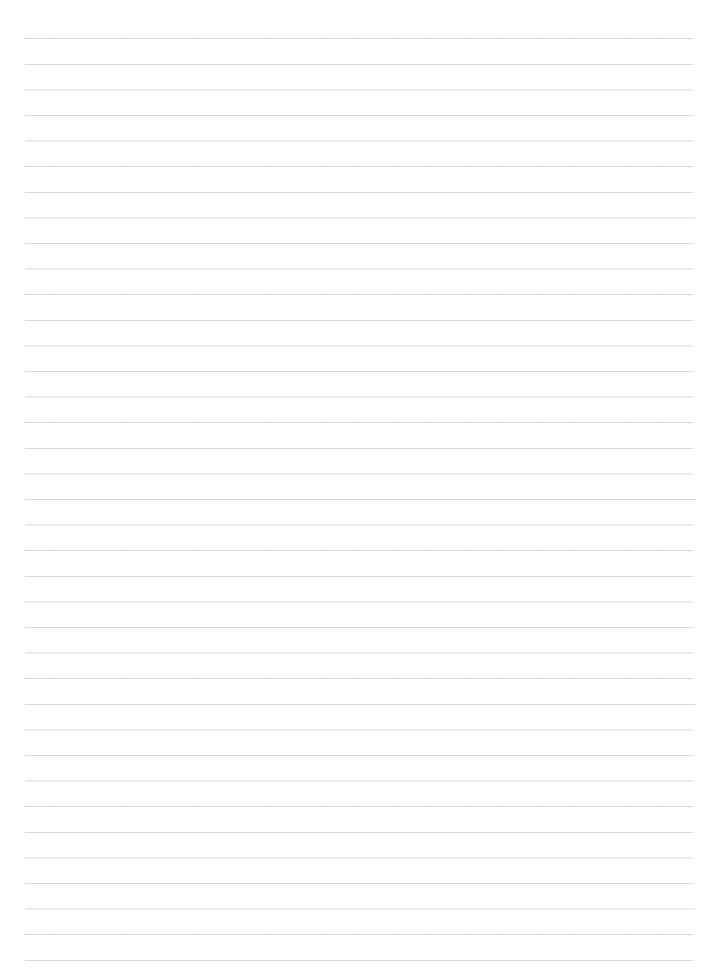
Biometric Signature ID; Edmentum, Inc.; eScience Labs; Lincoln Electric Northwestern State University; $\underbrace{Meeting\ Room\ Package}$

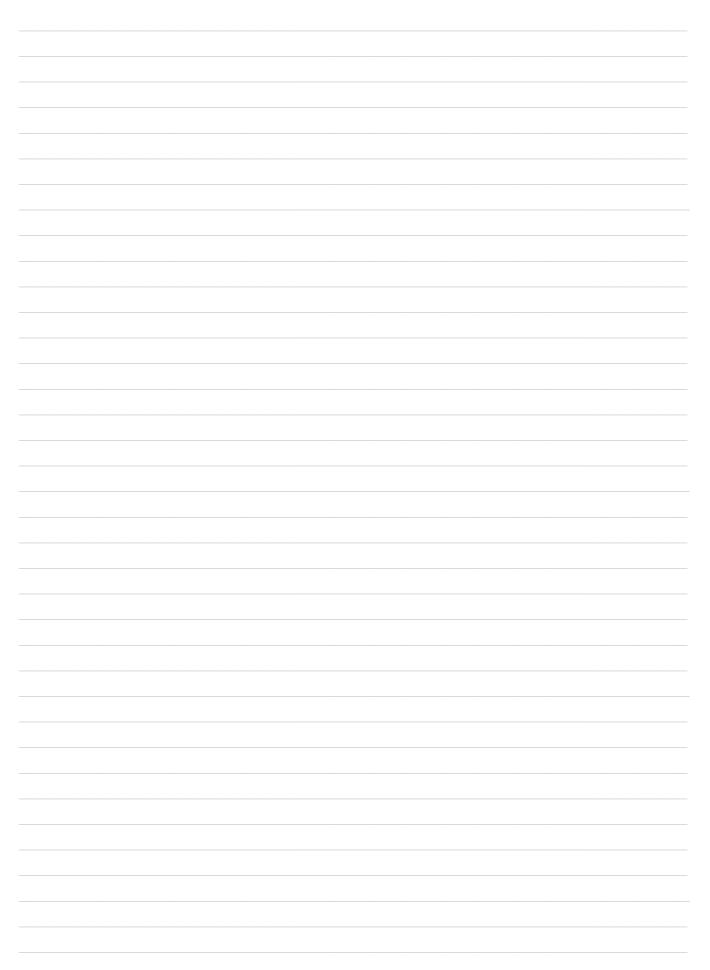
ACT, Inc.; Alliance Bus Group; Bits Technical; Canvas by Instructure; CDX Automotive; Cheniere Energy; Computer Comforts, Inc.; CTB/McGraw Hill; EDS; Houghton Mifflin Harcourt; Howard Technology Solutions; Ingram-Vital Source; Intech; Jester Company; Louisiana School Equipment; McGraw-Hill Education; National Teachers Associates; Paradigm Publishing; Proctor U; Scantron; St. Elizabeth's Foundation; Strayer University; Tooling U; University of Phoenix; Upper Iowa University Exhibitor / Presenters

Allen, Green & Williamson, LLP • The College Board Partners

ACTE; CDX Automotive; The College Board; MAVCC Packet Stuffers







KEEP CALM AND BE A CHANGE AGENT



Louisiana Community & Technical College System

Changing Lives, Creating Futures