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Louisiana Community & Technical College System

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LOUISIANA COMMUNITY & TECHNICAL COLLEGE SYSTEM

TO:

Dr. Monty Sullivan LCTCS President

APPROVED 89122 LCTCS BOARD OF SUPERVISORS

FROM: Dr. Wendi Palermo *W* Chief Education and Training Officer

DATE: July 7, 2023

SUBJECT: Bossier Parish Community College Honorary Degree

FOR BOARD ACTION

Recommendation: Staff recommends that the Board approve Bossier Parish Community College (BPCC) to award an Honorary Associate Degree of Arts in Humane Letters to a champion who embodies the college mission to, "provide innovative, accessible, and caring learning environment that advance educational goals, cultivate community partnerships, and strengthen the regional economy

Background: A letter was submitted by the College Chancellor for consideration and made available to the Board of Supervisors for review and consideration.

Fiscal Impact: There will be no fiscal impact unless otherwise noted.

History of Prior Actions: The system has a history of awarding Honorary Degrees in accordance with LCTCS Policy 1.001

Benefits to the System: This request will allow Bossier Parish Community College to recognize a regional and statewide leader that reflects and strengthens the college mission.

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Jugust 9, 2023 Date

Approved for Recommendation to the Board Dr. Monty Sullivan



RICK BATEMAN, JR., Ph.D. Chancellor Bossier Parish Community College

June 23, 2023

Dr. Monty Sullivan, System President Louisiana Community and Technical College System 265 South Foster Drive Baton Rouge, LA 70806

Dear Dr. Sullivan:

In accordance with provisions of LCTCS Policy 1.001, I submit this request with the endorsement of our Chief Academic Officer, Dr. Holly French-Hart. Bossier Parish Community College respectfully requests Board of Supervisors approval to grant an Honorary Associate of Arts in Humane Letters to Jay Johnson, the Vice President of Technology Shared Services Customer Engagement at General Dynamics, Information Technology. Jay has made significant contributions to economic development in Northwest Louisiana, and he has demonstrated a sustained commitment to developing a workforce with equity and opportunity in mind.

Jay's previous positions encompassed strategic planning and execution in prominent customer service operations for renowned organizations such as CapitalOne, MCI, and American Express. Jay has brought three decades of expertise in managing and enhancing engagement center operations to his work for GDIT in three states overseeing more than 2,000 employees with 1,400 of those in Louisiana. Throughout his career, Jay has been instrumental in accomplishing remarkable achievements in customer experience and he has done so through a commitment to building talent development pipelines and embracing innovative public private partnerships.

At BPCC, we have worked closely with Jay to establish a hub site located at our Natchitoches Campus where GDIT employees will earn while they learn and have opportunities to advance within a Fortune 100 company and build great careers without a need to leave their home community. The intent is to prove the concept that we can build a workforce, diversify economic opportunities, and revitalize rural communities. Once successful, the intent is to expand this model to other communities in Louisiana.

Our mission, at BPCC, is to "provide innovative, accessible, and caring learning environments that advance educational goals, cultivate community partnerships, and strengthen the regional economy." Business and industry partners like Jay Johnson make it possible for us to deliver on our mission and it would be our privilege to recognize the contribution Jay has made by awarding him an Honorary Associate of Arts in Humane Letters. If you have any questions or if I can provide anything further in support of this request, please do not hesitate to contact me.

Sincerely,

Rick Bateman, Jr.

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Dr. Holly French Hart

Signature: Wendi Palermo

Email: wendipalermo@lctcs.edu

Bossier Parish Community College Honorary

Degree

Final Audit Report

2023-08-03

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