LOUISIANA COMMUNITY & TECHNICAL COLLEGE SYSTEM

TO: Dr. Monty Sullivan
              LCTCS President

FROM: Dr. Wendi Palermo
              Chief Education and Training Officer

APPROVED

_____ 5/10/23
LCTCS BOARD OF SUPERVISORS

DATE: April 17, 2023

SUBJECT: Program Requests at River Parishes Community College

FOR BOARD ACTION

Recommendation: Staff recommends that the Board approve the following program requests listed below:

Program Additions:

1. Associate of Science (AS) in Forensic Science (CIP 43.0106) – **3 STARS**

2. Associate of Applied Science (AAS) in Health Information Management (CIP 51.0707) with an Industry Based Certificate in Registered Health information Technician – Revenue Management Track issued by the Commission on Accreditation for Health Informatics and Information Management – **5 STARS**

3. Certificate of Technical Studies (CTS) Healthcare Access Specialist (CIP 51.0707) – with an Industry Based Certification in Healthcare Access Associate (CHAA) issued by the National Association of Healthcare Access Management – **3 STARS**

Background:

The purpose of the Associate of Science in Forensic Science will provide students with an opportunity to begin their coursework towards a 4 year degree in Forensic Science and either transfer to Southern University New Orleans or the opportunity to work within the local Ascension Parish Sheriff's Office.

The Associate of Applied Science in Health Information Technology program prepares students for employment in private and large physician's offices, hospitals, medical records, insurance companies, home health agencies and other long term and short-term care facilities. Employment of health information technologists is projected to grow 17% from 2021 to 2031, much faster than the average for all occupations (Bureau of Labor Statistics, Nov 2022)

The Certificate of Technical Studies (C.T.S) in Healthcare Access Specialist was developed to meet the need of the community for Patient Access or Patient Care Representatives. Ochsner Health submitted letters of support and has agreed to accommodate 100% of externships. To date, Ochsner health has approximately 200 openings across their system each year. Furthermore, this program is a pathway to the college's Medical Coding program.

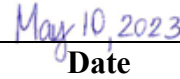**Fiscal Impact:** There will be no fiscal impact unless otherwise noted.

History of Prior Actions: There is a history of revising programs to meet student and workforce needs.

Benefits to the System: These requests will allow River Parishes Community College to better meet student and workforce needs.

_____   May 10, 2023
Approved for Recommendation to the Board   **Date**
Dr. Monty Sullivan

TYPE OF PROPOSED CHANGE : New Program

PROGRAM NAME : Forensic Science

AWARD LEVEL(S)

For Board of Regents and LCTCS Review:	**For LCTCS Review:**
Associate of Science (A.S.)	
Name:	Technical Diploma (T.D.)
	Certificate of Technical Studies (C.T.S.)
	Career and Technical Certificate (C.T.C)
	TCA - For Archive Purpose Only

NAME OF PROGRAM(S) and AWARD LEVEL(S)

Stars : 3 Stars

Name: Forensic Science			**Program Delivery Mode:** Hybrid
CIP: 43.0106	**Credit Hours:** 60.00	**Contact Hours:** 0.00	Associate of Science (A.S.)

PROPOSED CHANGE
a) For New Programs, state the purpose and objective; b) For Curriculum Modifications, state previous credit and clock hours; c) For Program Termination, state program and all award levels; d) For Curriculum Adoption, state the college from which curriculum is being adopted and the date it was approved by LCTCS.

According to the US Bureau of Labor Statistics, employment of forensic science technicians is projected to grow 11% percent from 2020 to 2030. In this area of the state, there is a lack of programs producing graduates eligible for this occupation. The Ascension Parish Sheriff's Office has also expressed a need for employees in their forensic science department. Together, this program will provide students with hands-on training in forensic science as well as internship opportunities. Furthermore, this program will have a transfer agreement with Southern University of New Orleans which will provide students with the chance to continue their education.

IMPLEMENTATION DATE (Semester and Year)	Fall 2024

HISTORY OF PRIOR ACTIONS
Provide an overview of changes to this program.

No prior actions - this is a new program.

JUSTIFICATION FOR THE PROPOSED CHANGE
Include support such as four-year university agreements, industry demand, advisory board information, etc.

A transfer agreement with Southern University New Orleans is being discussed. Also, RPCC administration has had meetings with Ascension Parish Sheriff's Office and Louisiana State Police and their suggestions were added to the curriculum.

SITE(S) OF NEW PROGRAM OR CURRICULUM MODIFICATION: Main Campus

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QUALIFIED FACULTY (Check all that apply)

Use Existing Faculty: No	Hire Adjunct Faculty: No	Hire Full-Time Faculty: No
# - Full Time: 2	**# - 1**	**# - 0**
# - Part Time: 0		

ADMINISTRATION and IMPLEMENTATION COSTS

Department :

How will this change affect the administrative structure and/or allocation of departmental funds in terms of:

Faculty :	Facilities :	Library Resources :
Support :	Related Fields :	Other :

MINIMUM CREDENTIALS REQUIRED FOR FACULTY

Education: Master's degree and 18 graduate credit hours in related discipline	**Experience:**	**Certification:**

FISCAL IMPACT: ADMINISTRATION and IMPLEMENTATION COSTS

Department : General Education/Science

Describe how this change will affect the administrative structure and/or allocation of departmental funds in terms of faculty, facilities, support, and any other resources.

No impact anticipated.

ANTICIPATED ENROLLMENT:

Students	Year One	Year Two	Year Three	Year Four	Year Five

DAY					
EVENING					
DISTANCE EDUCATION	10	15	20	25	30

Describe Process for Attaining & Estimating Enrollment:	The college currently has 2 programs with 3 science-based concentrations. Since the fall 2017 semester, the ASLT Biological Sciences program has had the highest enrollment among all those concentrations. Furthermore, in a meeting with the Sheriff of Ascension Parish, we learned of their desire to pay for their employees to complete an associate in forensic science. Both the enrollment in our Biological Sciences concentration and the interest shown by the Sheriff's Office helped us to determine prospective and current interest in the program.

PROGRAM ACCREDITATION:

Is Program Accreditation, Licensure or Certification Required?	No	
	Accreditation status:	N/A
Type/Name of Program Accreditation, Licensure or Certification Required:		

DESCRIBE IMPLEMENTATION COSTS (Include Faculty, Facilities, Library Resources, etc.)

PROGRAM CURRICULUM
Use the template below or insert separate attachment. All modifications should include the OLD and NEW curriculum with changes appropriately noted so that it is visually clear what has been added, deleted and/or changed. Note if any special requirements, such as internships, are part of the curriculum. List all embedded IBCs. If you are adopting curriculum, you do not need to complete this section.

Subject Code	Course Number	Course Title	Lecture Hours	Lab Hours	Contact Hours	Credit Hours	Clinical Hours
Program, Degree or Concentration: AS, Forensic Science					**Credit Hours:** 60.00		
ENGL	1010	English Composition I	0.00	0.00	0.00	3.00	0.00
ENGL	1020	English Composition II	0.00	0.00	0.00	3.00	0.00
MATH	1100	College Algebra	0.00	0.00	0.00	3.00	0.00
MATH	2140	Introduction to Statistics	0.00	0.00	0.00	3.00	0.00
BIOL	1201	Principles of Biology I	0.00	0.00	0.00	3.00	0.00
BIOL	1203	Principles of Biology I Lab	0.00	0.00	0.00	1.00	0.00

BIOL	1202	Principles of Biology II	0.00	0.00	0.00	3.00	0.00
BIOL	1204	Principles of Biology	0.00	0.00	0.00	1.00	0.00
CHEM	1010	Chemistry I	0.00	0.00	0.00	3.00	0.00
CHEM	1010L	Chemistry I Lab	0.00	0.00	0.00	1.00	0.00
CHEM	1020	Chemistry II	0.00	0.00	0.00	3.00	0.00
CHEM	1020L	Chemistry II Lab	0.00	0.00	0.00	1.00	0.00
ANTH	2014	Forensic Anthropology	0.00	0.00	0.00	0.00	0.00
ART, MUSC, OR THTR	****	Any ART, MUSC, or THTR course	0.00	0.00	0.00	3.00	0.00
SPCH	1200	Techniques of Speech	0.00	0.00	0.00	3.00	0.00
PHIL	2050	Introduction to Ethics	0.00	0.00	0.00	3.00	0.00
FORS	2000	Introduction to Forensic Science	0.00	0.00	0.00	3.00	0.00
CRJU	2310	Criminal law	0.00	0.00	0.00	3.00	0.00
FORS	2300/2300L	Forensic Science Biology Lecture/Lab	0.00	0.00	0.00	4.00	0.00
FORS	2100	Introduction to Crime Scene Investigation	0.00	0.00	0.00	3.00	0.00
FORS	2400	Introduction to Computer Forensics Lecture/Lab	0.00	0.00	0.00	4.00	0.00
FORS	2999	Forensic Science Internship	0.00	0.00	0.00	3.00	0.00

BENEFITS TO THE SYSTEM

Discuss how this change will benefit your students, your community, and the LCTCS.

Benefits to students: This program will provide students with an opportunity to begin their coursework towards a B.S. in Forensic Science at a community college and transfer to Southern University New Orleans or the opportunity to work within the local Ascension Parish Sheriff's Office.
Benefits to community: This program will fill a local need with the Ascension Parish Sheriff's Office.
Benefits to LCTCS: The only other associate-level forensic science program in the state is at LDCC. This program will allow students in the southeastern part of the state to study forensic science at the associate level.

KEYWORDS

Forensic science

TYPE OF PROPOSED CHANGE : New Program

PROGRAM NAME : Health Information Management

AWARD LEVEL(S)

For Board of Regents and LCTCS Review:	For LCTCS Review:
Associate of Applied Science (A.A.S.) **Name:**	Technical Diploma (T.D.) Certificate of Technical Studies (C.T.S.) Career and Technical Certificate (C.T.C) TCA - For Archive Purpose Only

NAME OF PROGRAM(S) and AWARD LEVEL(S)

Stars : 5 Stars

Name: Health Information Management	**Program Delivery Mode:** Online

CIP: 51.0707	**Credit Hours:** 62.00	**Contact Hours:** 0.00	Associate of Applied Science (A.A.S.)

IBC: Registered Health Information Technician - Revenue Management Track	**Issuing Body:** Commission on Accreditation for Health Informatics and Information Management	**Course Title:** HEIT Seminar	**Course Prefix:** HEIT	**Course Number:** 2520	**Credits Awarded:** 0.00	**IBC Awarded upon Completion?** : No-Test is Required

PROPOSED CHANGE
a) For New Programs, state the purpose and objective; b) For Curriculum Modifications, state previous credit and clock hours; c) For Program Termination, state program and all award levels; d) For Curriculum Adoption, state the college from which curriculum is being adopted and the date it was approved by LCTCS.

The Health Information Technology program prepares students for employment in private and large physician's offices, hospitals, medical records, insurance companies, home health agencies, and other long term and short term care facilities. Supervised and/or preceptor based clinical externships are included. Upon completion of this program, graduates will be eligible to sit for the National Certification exam for Registered Health Information Technician and Certified Coding Specialist. This program will provide a pathway from our CAS in Medical Coding to an Associate degree level. This will give our coding students an option in strengthening their hiring potential in the coding field, as well as give them other avenues in employment within the realm of Health Information. We have an agreement with Delgado and LATECH that most of our HEIT credits will transfer to their 2 year AAS and 4 year BS degree in HIIM, and plan to seek approval from ULL and Southern as well.

Our advisory board members have reported that we are in need of qualified coders in our geographical area.   Employment of health information technologists is projected to grow 17 percent from 2021 to 2031, much faster than the average for all occupations (Bureau of Labor Statistics, Nov 2022).

IMPLEMENTATION DATE (Semester and Year)	Fall 2023	Pending BOR approval.

HISTORY OF PRIOR ACTIONS
Provide an overview of changes to this program.

No prior actions - this is a new program.

JUSTIFICATION FOR THE PROPOSED CHANGE
Include support such as four-year university agreements, industry demand, advisory board information, etc.

Employment of health information technologists is projected to grow 17 percent from 2021 to 2031, much faster than the average for all occupations (Bureau of Labor Statistics, 2022). The labor market in the medial community has rated Medical and Health Service Managers as a five-star job. Our community partners are weary of coding programs that do not include an accredited Associates degree. By taking steps to get our CAS program accredited by AHIMA and adding an AAS that will also be accredited by CAHIIM, this will strengthen our relationship with the community and show that we have taken the extra steps toward accreditation.   After having conversations with our employers they like the idea of having a pathway from our coding program to an Associates degree. Giving the students a RHIT and a CCS credential will strengthen the employers desire to hire our students with little to no professional experience.

SITE(S) OF NEW PROGRAM OR CURRICULUM MODIFICATION:

QUALIFIED FACULTY (Check all that apply)

Use Existing Faculty: No	**Hire Adjunct Faculty:** No	**Hire Full-Time Faculty:** No
# - Full Time: 1	**# - 0**	**# - 1**
# - Part Time: 2		

ADMINISTRATION and IMPLEMENTATION COSTS

Department :

How will this change affect the administrative structure and/or allocation of departmental funds in terms of:

Faculty :	**Facilities :**	**Library Resources :**

Support :	Related Fields :	Other :

MINIMUM CREDENTIALS REQUIRED FOR FACULTY

Education: Bachelor's degree in health information management	**Experience:**	**Certification:** AHIMA PCAP

FISCAL IMPACT: ADMINISTRATION and IMPLEMENTATION COSTS

Department : Health Sciences

Describe how this change will affect the administrative structure and/or allocation of departmental funds in terms of faculty, facilities, support, and any other resources.

No impact anticipated.

ANTICIPATED ENROLLMENT:

Students	Year One	Year Two	Year Three	Year Four	Year Five
DAY					
EVENING					
DISTANCE EDUCATION	21	29	39	44	50
Describe Process for Attaining & Estimating Enrollment:	We currently have 40 students enrolled in the coding CAS program and 17 of them have told me they would be interested in the AAS degree.				

PROGRAM ACCREDITATION:

Is Program Accreditation, Licensure or Certification Required?	Optional
	Accreditation status: Will Apply
Type/Name of Program Accreditation, Licensure or Certification Required:	Commission on Accreditation for Health Informatics and Information Management

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DESCRIBE IMPLEMENTATION COSTS (Include Faculty, Facilities, Library Resources, etc.)

PROGRAM CURRICULUM
Use the template below or insert separate attachment. All modifications should include the OLD and NEW curriculum with changes appropriately noted so that it is visually clear what has been added, deleted and/or changed. Note if any special requirements, such as internships, are part of the curriculum. List all embedded IBCs. If you are adopting curriculum, you do not need to complete this section.

Subject Code	Course Number	Course Title	Lecture Hours	Lab Hours	Contact Hours	Credit Hours	Clinical Hours
Program, Degree or Concentration: AAS, Health Information Management					**Credit Hours:** 62.00		
Semester: First Semester					**Credit Hours:** 12.00		
ENGL	1010	English Composition I	0.00	0.00	0.00	3.00	0.00
MATH	1100, 1300, 1500, or	College Algebra, Contemporary Math, Finite Math, or Applied Algebra	0.00	0.00	0.00	3.00	0.00
BIOL	1201	Principles of Biology I	0.00	0.00	0.00	3.00	0.00
CSCI	1010	Introduction to Computer Technology	0.00	0.00	0.00	3.00	0.00
Semester: Second Semester					**Credit Hours:** 14.00		
HEIT	1010	Introduction to Health Information Technology	0.00	0.00	0.00	3.00	0.00
HESC	1000	Medical Terminology	0.00	0.00	0.00	3.00	0.00
BIOL	2500	Human Anatomy & Physiology	0.00	0.00	0.00	3.00	0.00
BIOL	2500L	Human Anatomy and Physiology I Lab	0.00	1.00	0.00	1.00	0.00
BIOL	2510	Human Anatomy and Physiology II	0.00	0.00	0.00	3.00	0.00
BIOL	2510	Human Anatomy and Physiology II Lab	0.00	1.00	0.00	1.00	0.00
Semester: Third Semester					**Credit Hours:** 0.00		
HEIT	1020	Healthcare Law, Ethics, and Compliance	0.00	0.00	0.00	3.00	0.00
HEIT	2030	Pathophysiology and Pharmacology	0.00	0.00	0.00	3.00	0.00
HEIT	1030	Coding I	0.00	0.00	0.00	3.00	0.00
HEIT	1230	CPT Coding	0.00	0.00	0.00	3.00	0.00
Semester: Fourth Semester					**Credit Hours:** 12.00		
HEIT	2050	Health Data Content and Structure	0.00	0.00	0.00	3.00	0.00
HEIT	1100	Coding II	0.00	0.00	0.00	3.00	0.00
HEIT	1240	Advanced Coding	0.00	0.00	0.00	3.00	0.00
HEIT	2999	Medical Coding Externship	0.00	0.00	0.00	3.00	0.00

Semester: Fifth Semester						Credit Hours: 12.00	
PSYC	2010	Introduction to Psychology	0.00	0.00	0.00	3.00	0.00
SPCH	1010 or 1200	Fundamentals of Speech or Techniques of Speech	0.00	0.00	0.00	3.00	0.00
HEIT	2530	Health Information and Revenue Cycle Management	0.00	0.00	0.00	3.00	0.00
HEIT	2510	HEIT Externship II	0.00	0.00	0.00	2.00	0.00
HEIT	2520	HEIT Seminar	0.00	0.00	0.00	1.00	0.00

BENEFITS TO THE SYSTEM

Discuss how this change will benefit your students, your community, and the LCTCS.

Benefits to Students: The program aligns with our proposed CTS program (15 credit hours of the AAS is included in the CTS in Healthcare Access) and CAS in Medical Coding (44 credit hours of the AAS are also included in the CAS in Medical Coding). This program will offer our students an opportunity to continue from our CTS and CAS programs to obtain an Associates degree.
Benefits to community: Our community partners are weary of coding programs that do not include an accredited Associates degree. By taking steps to get our CAS program accredited by AHIMA and adding an AAS that will also be accredited by CAHIIM, this will strengthen our relationship with the community and show that we have taken the extra steps toward accreditation.   After having conversations with our employers they like the idea of having a pathway from our coding program to an Associates degree. Giving the students a RHIT and a CCS credential will strengthen the employers desire to hire our students with little to no professional experience.
Benefits to LCTCS: the program will be offered 100% online so students across the LCTCS could enroll.

KEYWORDS

Health Information Management: Medical Coding

TYPE OF PROPOSED CHANGE : New Program
PROGRAM NAME : Healthcare Access Specialist

AWARD LEVEL(S)

For Board of Regents and LCTCS Review:	**For LCTCS Review:**
Name:	Technical Diploma (T.D.)
	Certificate of Technical Studies (C.T.S.)
	Career and Technical Certificate (C.T.C)
	TCA - For Archive Purpose Only

NAME OF PROGRAM(S) and AWARD LEVEL(S)

Stars : 3 Stars

Name: Healthcare Access Specialist				**Program Delivery Mode:**	
CIP: 51.0707	**Credit Hours:** 24.00	**Contact Hours:** 0.00		Certificate of Technical Studies (C.T.S.)	

IBC: Certified Healthcare Access Associate (CHAA)	**Issuing Body:** National Association of Healthcare Access Management	**Course Title:** Healthcare Access Seminar	**Course Prefix:** HEIT	**Course Number:** 2420	**Credits Awarded:** 1.00	**IBC Awarded upon Completion?** : No-Test is Required

PROPOSED CHANGE
a) For New Programs, state the purpose and objective; b) For Curriculum Modifications, state previous credit and clock hours; c) For Program Termination, state program and all award levels; d) For Curriculum Adoption, state the college from which curriculum is being adopted and the date it was approved by LCTCS.

This program was developed to meet the need in the community for Patient Access or Patient Account Representatives.

IMPLEMENTATION DATE (Semester and Year)	Fall 2023

HISTORY OF PRIOR ACTIONS
Provide an overview of changes to this program.

This is a new program.

JUSTIFICATION FOR THE PROPOSED CHANGE
Include support such as four-year university agreements, industry demand, advisory board information, etc.

Ochsner has submitted letters of support for the program and has agreed to accommodate 100% of our externships (the program includes a 40-hour externship). Ochsner has approximately 200 openings across the Ochsner system each year. The AVP at Ochsner was a co-creator of the curriculum for this proposed program. The curriculum for the program is based on the needs she identified as an empolyer as well as the information found online about the qualifications for the CHAA exam. Having the students take this credentialing exam will allow them an advantage in the hiring process. The regional service area will be the Baton Rouge, Gonzales, Plaquemine and Laplace areas.

This program will be a pathway to our CAS in Medical Coding program. This is a two semester program, allowing the student to get a certificate, credential and potential job, and then the student can continue on to the CAS Medical Coding program with 9 of the credit hours completed already through this program.

SITE(S) OF NEW PROGRAM OR CURRICULUM MODIFICATION: Distance Education

QUALIFIED FACULTY (Check all that apply)

Use Existing Faculty: No	Hire Adjunct Faculty: No	Hire Full-Time Faculty: No
# - Full Time: 1	**# - 0**	**# - 0**
# - Part Time: 2		

ADMINISTRATION and IMPLEMENTATION COSTS

Department :

How will this change affect the administrative structure and/or allocation of departmental funds in terms of:

Faculty :	**Facilities :**	**Library Resources :**
Support :	**Related Fields :**	**Other :**

MINIMUM CREDENTIALS REQUIRED FOR FACULTY

Education: Bachelor's Degree in a healthcare field	**Experience:**	**Certification:** CHAA or CHAM

FISCAL IMPACT: ADMINISTRATION and IMPLEMENTATION COSTS

Department : Heath Sciences

Describe how this change will affect the administrative structure and/or allocation of departmental funds in terms of faculty, facilities, support, and any other resources.
No impact anticipated.

ANTICIPATED ENROLLMENT:

Students	Year One	Year Two	Year Three	Year Four	Year Five
DAY					
EVENING					
DISTANCE EDUCATION	15	23	31	34	

Describe Process for Attaining & Estimating Enrollment:	We currently have 40 student currently enrolled in the CAS Medical Program. Our enrollment estimates are based upon the demand for this program as it shows demand in the area of entry-level positions into the healthcare field that are not direct patient care-based.

PROGRAM ACCREDITATION:

Is Program Accreditation, Licensure or Certification Required?	Mandatory
	Accreditation status: Approved
Type/Name of Program Accreditation, Licensure or Certification Required:	National Association of Healthcare Access Management (NAHAM)

DESCRIBE IMPLEMENTATION COSTS (Include Faculty, Facilities, Library Resources, etc.)

PROGRAM CURRICULUM
Use the template below or insert separate attachment. All modifications should include the OLD and NEW curriculum with changes appropriately noted so that it is visually clear what has been added, deleted and/or changed. Note if any special requirements, such as internships, are part of the curriculum. List all embedded IBCs. If you are adopting curriculum, you do not need to complete this section.

Subject Code	Course Number	Course Title	Lecture Hours	Lab Hours	Contact Hours	Credit Hours	Clinical Hours
Program, Degree or Concentration: CTS, Healthcare Access Specialist						**Credit Hours:** 0.00	
Semester: First Semester						**Credit Hours:** 12.00	
BUSN	1000	Customer Service	0.00	0.00	0.00	3.00	0.00

CSCI	1010	Introduction to Computer Technology	0.00	0.00	0.00	3.00	0.00
HEIT	1010	Introduction to Health Information Technology	0.00	0.00	0.00	3.00	0.00
HEIT	1020	Healthcare Law, Ethics, and Compliance	0.00	0.00	0.00	3.00	0.00
Semester: Second Semester					**Credit Hours:** 12.00		
HESC	1000	Medical Terminology	0.00	0.00	0.00	3.00	0.00
HEIT	1250	Healthcare Reimbursement	0.00	0.00	0.00	3.00	0.00
HEIT	2050	Health Data Content and Structure	0.00	0.00	0.00	3.00	0.00
HEIT	2410	Healthcare Access Externship	0.00	0.00	0.00	2.00	0.00
HEIT	2420	Healthcare Access Seminar	0.00	0.00	0.00	1.00	0.00

BENEFITS TO THE SYSTEM

Discuss how this change will benefit your students, your community, and the LCTCS.

Benefit to students: This program will provide entry into the healthcare field and the opportunity to continue along an educational pathway to higher credentials and more lucrative positions. The CTS program aligns with our CAS in Medical Coding Program (9 credit hours of the CTS are also included in the CAS), and proposed AAS in Healthcare Information Technology degree (15 credit hours of the CTS are included in the proposed AAS). This CTS certificate program offers students a gateway into a Healthcare career as a patient access representative, and an opportunity to continue in the RPCC CAS Medical Coding program as well as the proposed RPCC AAS in Healthcare Information Technology program.
Benefit to community: This program has been endorsed with a letter of support and was co-created with Ochsner Health System.
Benefit to LCTCS: Because the program is 100% online, students throughout the LCTCS could enroll in the program.

KEYWORDS

Healthcare Access Specialist; Patient Care Representative; Patient Access Representative

Signature: *Wendi Palermo*

Email: wendipalermo@lctcs.edu

Consent Agenda - RPCC

Final Audit Report   2023-05-03

Created:	2023-05-02
By:	Katie Waldrop (katiewaldrop@lctcs.edu)
Status:	Signed
Transaction ID:	CBJCHBCAABAAT3GnZBusx1g2g2Tv-c7V8zrhw2NgdbkZ

"Consent Agenda - RPCC" History

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