



LOUISIANA COMMUNITY & TECHNICAL COLLEGE SYSTEM

Changing Lives,
Creating Futures

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TO: Dr. Monty Sullivan
President

THROUGH: Joseph F. Marin
Chief Operations Officer

FROM: Eric Setz
Chief Information Officer

DATE: October 16, 2018

RE: Professional Services Contract between LCTCS and Ellucian Support,
Inc.

APPROVED

LCTCS BOARD OF SUPERVISORS

FOR BOARD ACTION

Recommendation: Staff recommends that the Board authorize the System President to
execute a contract between the LCTCS and Ellucian Support, Inc. for maintenance
services, effective December 1, 2018 through November 30, 2019.

Background: As part of the Banner implementation, college functional user groups
customized several functions within Banner for existing business processes. These
customizations include such things as operating a consolidated payroll function and
single W-2 reporting for employees (employed at multiple LCTCS colleges), a common
student admissions application and an automated articulation function among LCTCS
colleges. This contract is for the annual maintenance of these customizations to ensure
all Banner functions will work with future releases of the Banner platform.

Fiscal Impact: \$131,759 from Enterprise Resource Platform (ERP) fee revenues paid
by students.

History of Prior Actions: The board approved a similar contract at the November 2017
meeting.

Benefits to the System: Execution of this contract will provide continued Banner
customized module maintenance for the system office and all colleges of the LCTCS.

Approved for Recommendation to the Board
Dr. Monty Sullivan, President

Date

Handwritten signature of Monty Sullivan

11-14-18