



## LOUISIANA COMMUNITY & TECHNICAL COLLEGE SYSTEM

*Changing Lives,  
Creating Futures*

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**TO:** Dr. Monty Sullivan  
LCTCS President

**FROM:** Dr. René Cintrón *RC*  
Chief Education and Training Officer

**SUBJECT:** Staff Requests at Louisiana Delta Community College

**DATE:** 9/23/2019

### STAFF ACTION:

**Recommendation:** Staff recommends adoption of the following program in accordance with LCTCS Policy #1.024:

#### Program Adoptions

1. Certificate of Technical Studies (CTS) in Pharmacy Technician (CIP 51.0805) – 4 STARS

**Background:** Louisiana Delta Community College (LDCC) is seeking approval to adopt the Pharmacy Technician program from Bossier Parish Community College (BPCC). Recent revisions to LCTCS Policy #1.024 updated the process that colleges use to create, modify, or adopt curriculum making it more efficient and streamlined. Staff is requesting that the BPCC program be adopted by LDCC. LDCC is responding to the high demand for pharmacy technicians who work alongside pharmacists.

**Fiscal Impact:** A grant for \$150,000 is secured for start-up costs. Support for this program will fall under the responsibility of the health science program director and department head along with the campus director. No additional support services will be required.

**History of Prior Actions:** There is a history of revising and creating new programs to meet student and workforce needs.

**Benefits to the System:** These requests will allow LDCC to better meet student and workforce needs.

*Monty Sullivan*  
Approved for Program Adoption  
Dr. Monty Sullivan

**APPROVED**

*SLK*  
10/9/19  
LCTCS BOARD OF SUPERVISORS

*10-09-19*

Date

## Pharmacy Technician - 09/07/2019

**TYPE OF PROPOSED CHANGE :** Archived Curriculum

**PROGRAM NAME :** Pharmacy Technician

### AWARD LEVEL(S)

**For Board of Regents and LCTCS Review:**

**Name:**

**For LCTCS Review:**

Technical Diploma (T.D.)

Certificate of Technical Studies (C.T.S.)

Career and Technical Certificate (C.T.C)

TCA - For Archive Purpose Only

### NAME OF PROGRAM(S) and AWARD LEVEL(S)

**Stars :** 3 Stars

**Name:** Pharmacy Technician

**Program Delivery Mode:** Standard

**CIP:**

**Credit Hours:** 0.00

**Contact Hours:** 0.00

Certificate of Technical  
Studies (C.T.S.)

**IBC:** Basic  
Life Support  
(BLS)

**Issuing  
Body:**  
American  
Heart  
Association

**Course Title:**  
Health Care  
Systems and  
Safety

**Course  
Prefix:** ALHT

**Course  
Number:** 109

**Credits  
Awarded:**  
2.00

**IBC  
Awarded  
upon  
Completion?  
: Yes**

### PROPOSED CHANGE

a) For New Programs, state the purpose and objective; b) For Curriculum Modifications, state previous credit and clock hours; c) For Program Termination, state program and all award levels; d) For Curriculum Adoption, state the college from which curriculum is being adopted and the date it was approved by LCTCS.

LDCC will be adopting the Bossier Parish Community College's Pharmacy Technician, Certificate of Technical Studies program, approved on August 23rd, 2001.

**IMPLEMENTATION DATE  
(Semester and Year)**

Spring 2020

### HISTORY OF PRIOR ACTIONS

Provide an overview of changes to this program.

The program will be adopted 100%. There have been no changes made.

#### **JUSTIFICATION FOR THE PROPOSED CHANGE**

**Include support such as four-year university agreements, industry demand, advisory board information, etc.**

The pharmaceutical industry is in high demand not only for pharmacist, but for pharmacy technicians who work to assist on all of the daily duties of the pharmacist in order to fulfill medication orders for the public in large quantities.

#### **SITE(S) OF NEW PROGRAM OR CURRICULUM MODIFICATION:**

#### **QUALIFIED FACULTY (Check all that apply)**

**Use Existing Faculty: No**

**# - Full Time: 0**

**# - Part Time: 0**

**Hire Adjunct Faculty: No**

**# - 0**

**Hire Full-Time Faculty: No**

**# - 1**

#### **ADMINISTRATION and IMPLEMENTATION COSTS**

**Department :**

**How will this change affect the administrative structure and/or allocation of departmental funds in terms of:**

**Faculty :**

**Facilities :**

**Library Resources :**

**Support :**

**Related Fields :**

**Other :**

#### **MINIMUM CREDENTIALS REQUIRED FOR FACULTY**

**Education:** At least one of the following • Has graduated from an ASHP/ACPE-accredited pharmacy technician training program • Possesses or is actively pursuing at least an Associate Degree • Has appropriate state teaching credential

**Experience:** • At least 5 years' experience as a pharmacist or pharmacy technician

**Certification:** At least one of the following • License Pharmacist • Nationally Certified Pharmacy Technician

#### **FISCAL IMPACT: ADMINISTRATION and IMPLEMENTATION COSTS**

**Department :** School of Nursing and Allied Health Sciences

**Describe how this change will affect the administrative structure and/or allocation of departmental funds in terms of faculty, facilities, support, and any other resources.**

A grant for \$150,000 is secured for start-up costs. Support for this program will fall under the responsibility of the health science program director and department head along with the campus director. No additional support services will be required. The teacher's edition books were mailed to us complimentary from Paradigm, a company that designs textbooks specific to the ASHP/ACPE Accreditation Standards for Pharmacy Technician Training Programs. The lab at the West Monroe campus is established and the resources will be purchased with the funding from the grant as well as private donations from pharmacies in the community. The room for the lab was currently used for storage purposes only; therefore, making the room functional to the program allows Delta to use space more efficiently for educational purposes.

#### ANTICIPATED ENROLLMENT:

Students	Year One	Year Two	Year Three	Year Four	Year Five
DAY	20	20	20	40	40
EVENING	N/A	N/A	N/A	N/A	N/A
DISTANCE EDUCATION	N/A	N/A	N/A	N/A	N/A
<b>Describe Process for Attaining &amp; Estimating Enrollment:</b>	For one instructor, the maximum class size is 20 students. We are anticipating to hire one additional faculty member to teach the pharmacy technician program courses.				

#### PROGRAM ACCREDITATION:

<b>Is Program Accreditation, Licensure or Certification Required?</b>	Mandatory  <b>Accreditation status:</b> Applied
<b>Type/Name of Program Accreditation, Licensure or Certification Required:</b>	ASHP/ACPE Accreditation for Pharmacy Technician Education and Training Programs  Projected accreditation/licensure/certification date: September 30th, 2019

#### DESCRIBE IMPLEMENTATION COSTS (Include Faculty, Facilities, Library Resources, etc.)

#### PROGRAM CURRICULUM

Use the template below or insert separate attachment. All modifications should include the OLD and NEW curriculum with changes appropriately noted so that it is visually clear what has been added, deleted and/or changed. Note if any special requirements, such as internships, are part of the curriculum. List all embedded IBCs. If you are adopting curriculum, you do not need to complete this section.

Subject Code	Course Number	Course Title	Lecture Hours	Lab Hours	Contact Hours	Credit Hours	Clinical Hours
<b>Program, Degree or Concentration:</b>					<b>Credit Hours: 0.00</b>		

## **BENEFITS TO THE SYSTEM**

**Discuss how this change will benefit your students, your community, and the LCTCS.**

For years Northeast Louisiana has not been able to offer a pharmacy technician training program accredited by the American Society of Health Pharmacists (ASHP)/Accreditation Council for Pharmacy Education (ACPE), who sets the educational standards for professional pharmacy programs. ASHP represents pharmacists who serve as patient care providers in acute and ambulatory settings. The organization's nearly 50,000 members include pharmacists, student pharmacists, and pharmacy technicians. For more than 75 years, ASHP has been at the forefront of efforts to improve medication use and enhance patient safety. Through the ASHP/ACPE standards, our program will require students to have 120 didactic learning hours, 50 simulated lab hours, 130 clinical practice hours, plus an additional 100 hours divided into the learning modalities provided. Prior to participation of clinical practice, a student must submit documentation that he or she has passed a drug and alcohol test, passed a criminal background check, and received a Louisiana Pharmacy Technician Candidate Registration. The only Louisiana Board of Pharmacy-approved site for pharmacy technician training in West Monroe, LA is Unitech Training Academy, who is not accredited by ASHP/ACPE; therefore, the students are not held to a higher standard, and it is reported that only 49% of their students complete their program, leaving those students without a job and in debt. Their program costs \$15,175 for tuition plus an additional \$225 for books and supplies, leaving the typical graduate with \$10,348 in debt. Unitech Training Academy does not require students to pass a background check or a drug screen prior to entering the program; thus, some students will pay for training and cannot obtain a technician license due to prior criminal activity. Pharmacy technicians are required to handle medications directly and should be trusted to do so. The need for this change has been consistently vocalized to Delta Community College's Campus Director, Nathan Hall, by numerous pharmacy managers from pharmacies owned and operated by Brookshires, CVS, and others. Delta responded to the community's need by applying for a \$150,000 grant that will be used to start the new program. Once this grant was secured, Hall reached out to the University of Louisiana at Monroe's College of Pharmacy to hire an interim program director. A new graduate from the ULM COP Doctoral Program, Jordan Walker, accepted the position. She noticed a substantial need for better education and training for pharmacy technician during her 1 year of advanced clinical practice experience and 3 years as a pharmacy intern where she worked side by side with technicians. According to the ASHP/ACPE standards, the program must form an Advisory Committee. The responsibilities of this committee include meeting at least twice a year, determining the curriculum makes possible the attainment of all educational goals and objectives listed in the standard, approving experiential training sites, validating admission criteria, and validating criteria for successful completion of the program. The committee consists of faculty, pharmacy technicians, and pharmacists from appropriate groups, including Carol Aron, President of the Louisiana Board of Pharmacy, Dean Glenn Anderson of the University of Louisiana at Monroe College of Pharmacy, Robert Cloud, manager of Glenwood Regional Medical Center and member of the Louisiana Board of Pharmacy, as well as other appropriate LDCC faculty. Aron, owner and operator of Aron's Pharmacy, made the suggestion for Delta to adopt Bossier Parish Community College's (BPCC) Pharmacy Technician Training Program Curriculum based on the exceptional technicians that graduate from there. BPCC has provided us with information to facilitate this curriculum adoption such as master syllabi for the new courses offered plus a list of laboratory supplies and a tour of their lab at their facility.

## **KEYWORDS**

Pharmacy technician